



IEA-P – DEPARTAMENTO DE PROJETOS
(PROJECT DEPARTMENT)

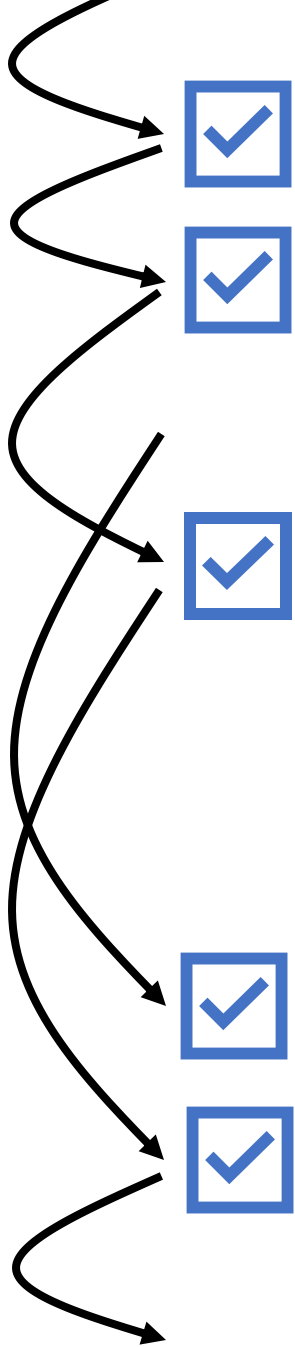
SYSTEMS'S ARTIFACTS AND CONTEXT ANALYSIS

Prepared by Prof. Dr. Christopher Shneider Cerqueira

Session 09



SEMANA	TEORIA	INDIVIDUAL	PESO	GRUPO	PESO
1	1 Estrutura e Filosofia do Curso				
05-Aug	1 O que é Engenharia de Sistemas? INCOSE	AI-01 - Resumo Cap 1 - HB INCOSE	10%		
	1 Elementos da Eng Sis.				
	1 Introdução aos diagrams clássicos.				
2	* (Viagem ao EUA)				
12-Aug		AI-02 - Leitura/Resumo paper sobre representações clássicas.	10%		
3	* (Viagem ao EUA)				
19-Aug		AI-03 - Exercício sobre arquitetura e escrita de requisitos.	10%		
4	1 Metodologias de MBSE e uso de modelos.				
26-Aug	1 Revisão de UML-SysML.	AI-04 - Resumo Artigo de Metodologias	10%		
	1 OPM				
	1 Arcadia				
5	1 OPM				
02-Sep	1	AI-05 - Lista de exercícios	10%		
	1				
	1				
6	1 Blocos e Classes				
09-Sep	1	AI-06 - Lista de Exercícios	20%		
	1 Máquina de Estados				
	1				
7	1 Casos de Uso				
16-Sep	1	AI-07 - Lista de Exercícios	20%		
	1 Sequência				
	1				
8	1 Integração dos pontos de vistas em um				
23-Sep	1 Associação dos artefatos de SE com modelos	AI-08 - Resumo sobre Ciclo de Vida de Modelos	10%	AI-08 - Descrição e Contorno do Problema.	100%
	1 Análise Operacional				
	1				
			100%		100%
SEM					
30-Sep					



SEMANA	TEORIA	INDIVIDUAL	PESO	GRUPO	PESO
9	1 Apresentação das necessidades			AG-09 - Apresentação Necessidades	20%
07-Oct	1 Intervenção Sistêmica				
	1 Associação com Requisitos				
	1				
10	1 Apresentação da Arq e Req de sistema	AI-10 - Exercícios de Arquitetura Funcional	20%	AG-10- Apresentação Arq / Caixa Preta	20%
14-Oct	1 Conceitos de Arquitetura Funcional				
	1 Arquitetura Conceitual				
	1				
11	1 Utilização de modelos para outros processos			AG-11 - Geração de documentos	10%
21-Oct	1				
	1 Exportação automática de documentos				
	1				
12	1 Apresentação da arquitetura Conceitual	AI-12 - Explorar RCE lendo arquivo do Capella	20%	AG-12 - Apresentação Arq. Conceitual e Proposta de VV	20%
28-Oct	1 Co-Engineering / CDF / RCE				
	1 Arquitetura Concreta				
	1				
13	* (ADS-HLG)	AG.13 - Explorar Plugin M2DOC (extra)	20%		
04-Nov					
14	* (ADS-HLG)	AG-14 - Explorar Plug in P4C (extra)	20%		
11-Nov					
15	1 Metamodelo	AG=5 - Figura do Metamodelo	20%	AG-15 = Relatório de Proposta de plugin	20%
18-Nov	1 Capella Studio - Criação de plugins				
	1				
	1				
16	1 Apresentação final			AG-16 - Apresentação do Projeto Completo	20%
25-Nov	1				
	1				
	1 Encerramento do Curso				
			100%		110%
EXAME					
02-Dec		Grupo: Apresentação / Relatório / Gravação / Código de um: plugin ou doc			100%
13-Dec					



Summary




Systems Engineering Artifacts




UP Example

10



FireSAT Example


46



Arcadia Methodology


REF-006: VOIRIN, J.L. Model-based System and Architecture Engineering with the Arcadia Method. Elsevier, 2017. ISBN 978-0-0810-1794-4.
REF-007: ROQUES, P. Systems Architecture Modeling with the Arcadia Method – A Practical Guide to Capella. Elsevier, 2017. ISBN: 978-0-0810-1792-0

80



Context Analysis

123



Final Considerations

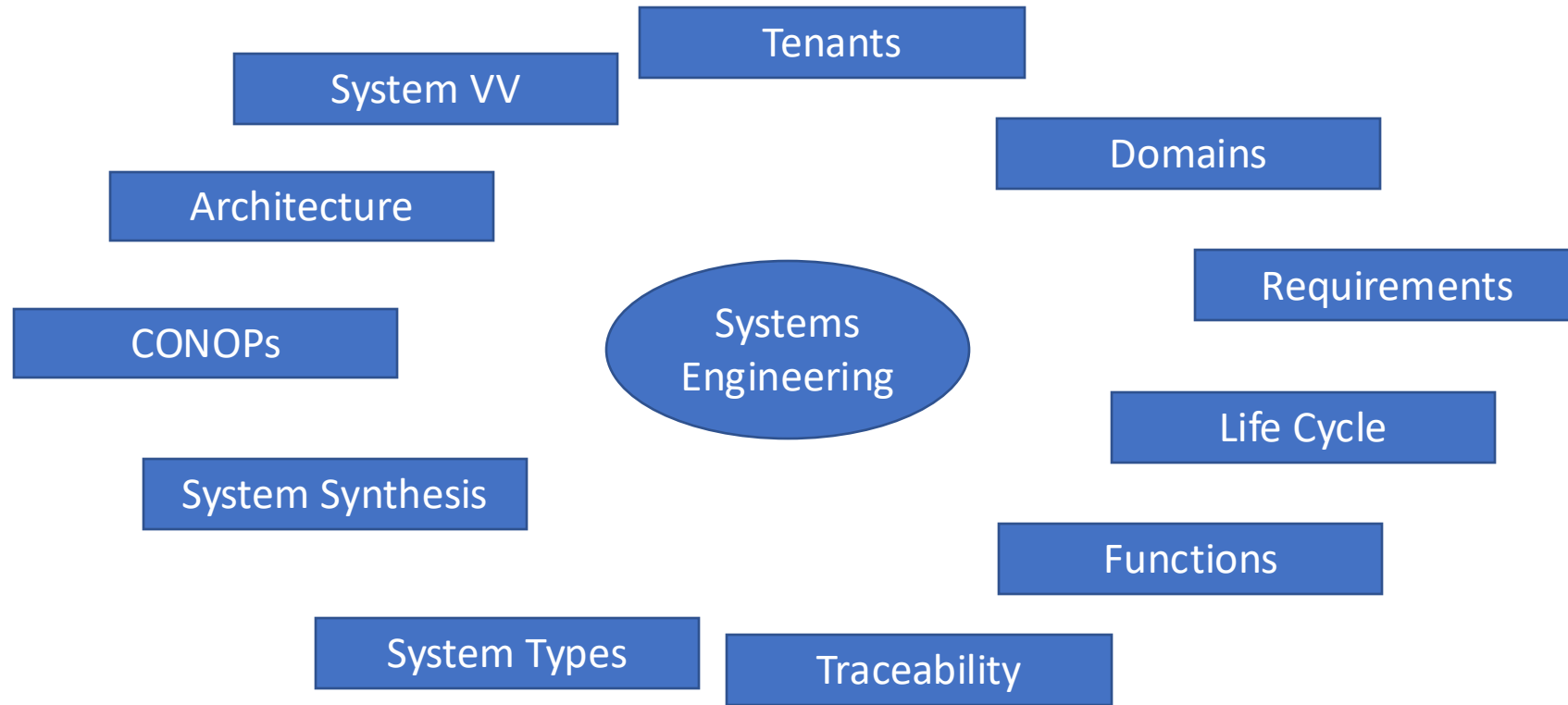
123



Systems Engineering Artifacts

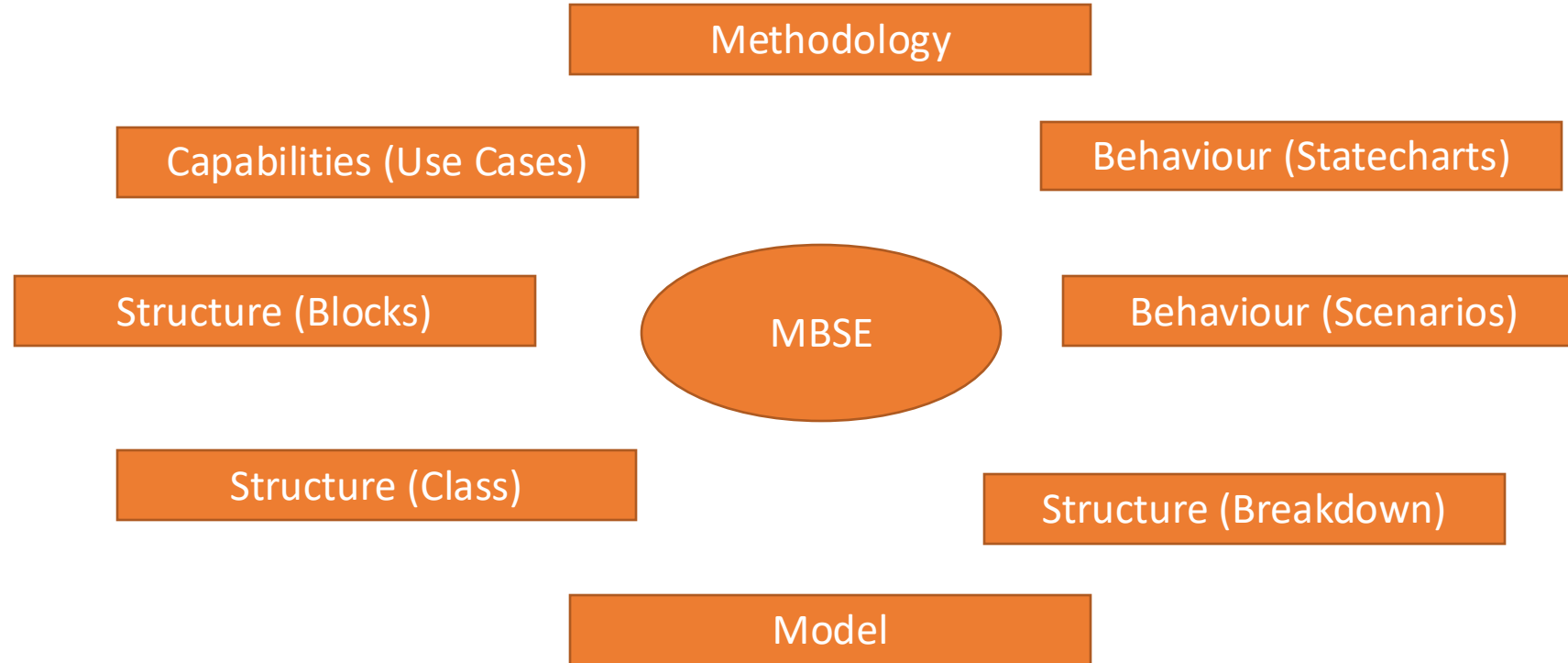


Systems Engineering Helm



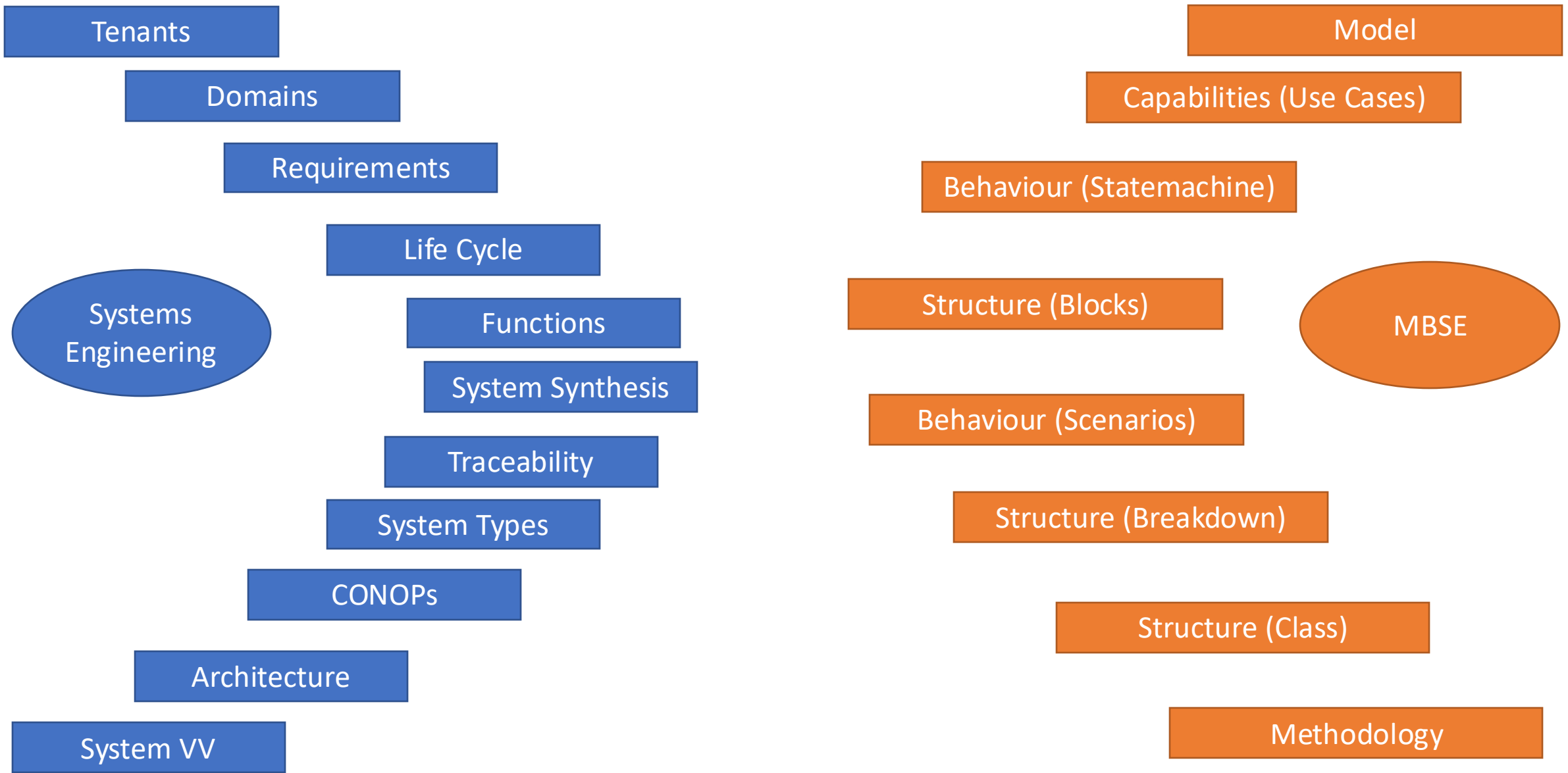


MBSE HELM



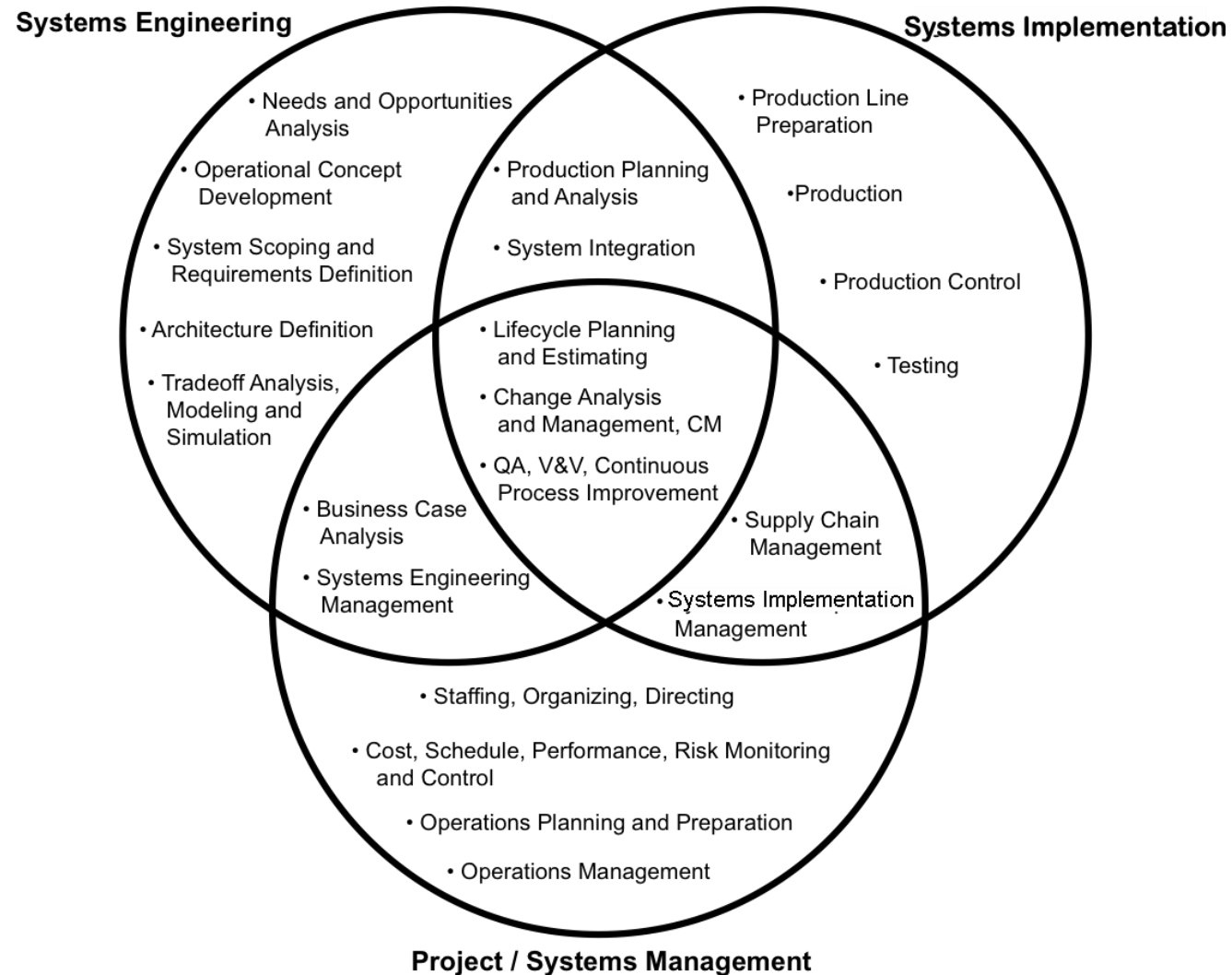


This course





Relationship with Other Disciplines

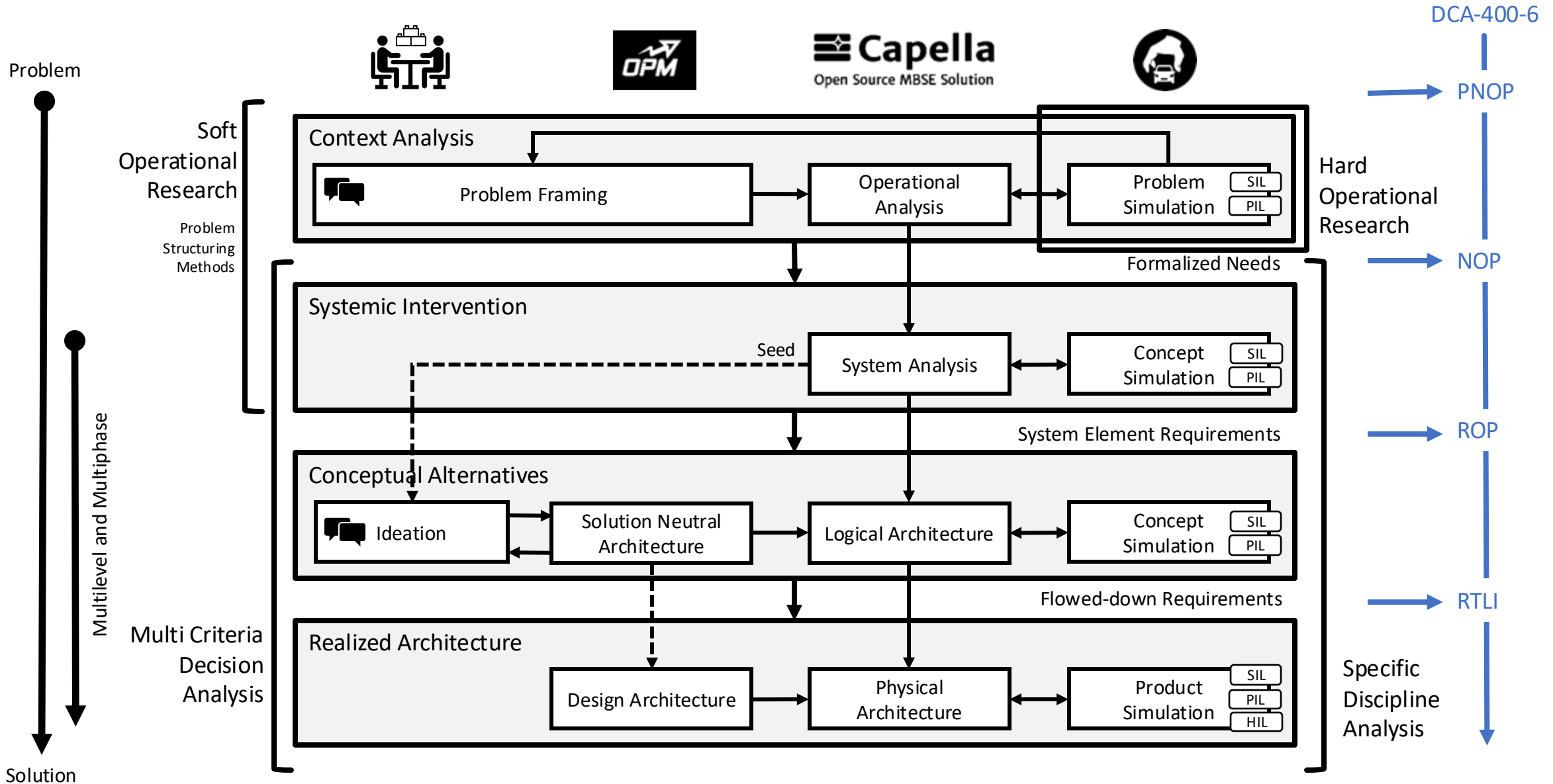




UP Example



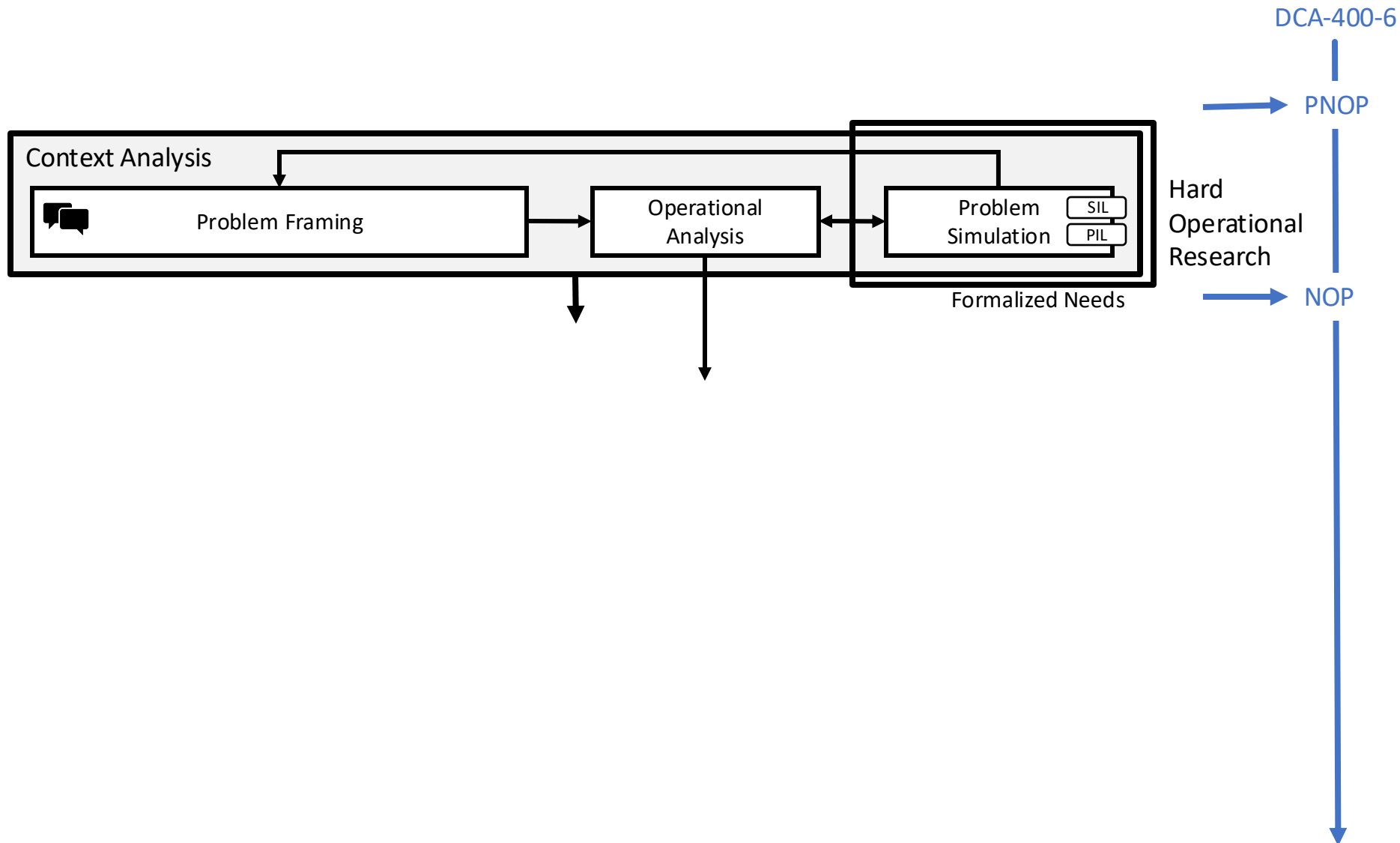
MMMF





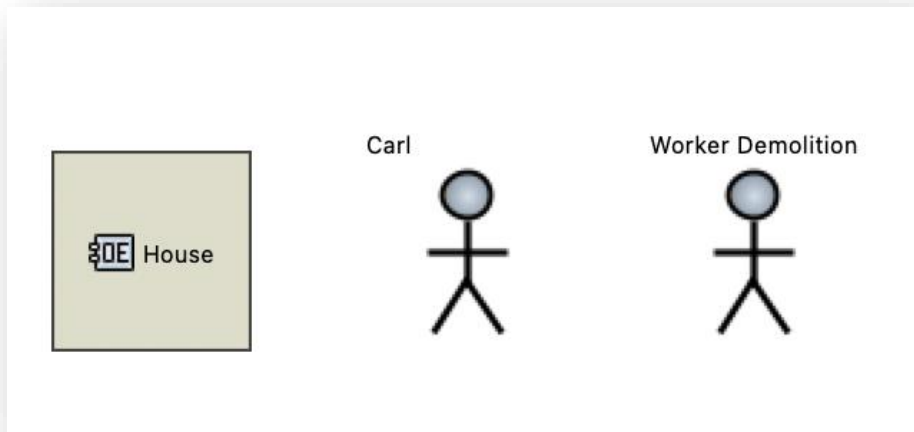
Context analysis



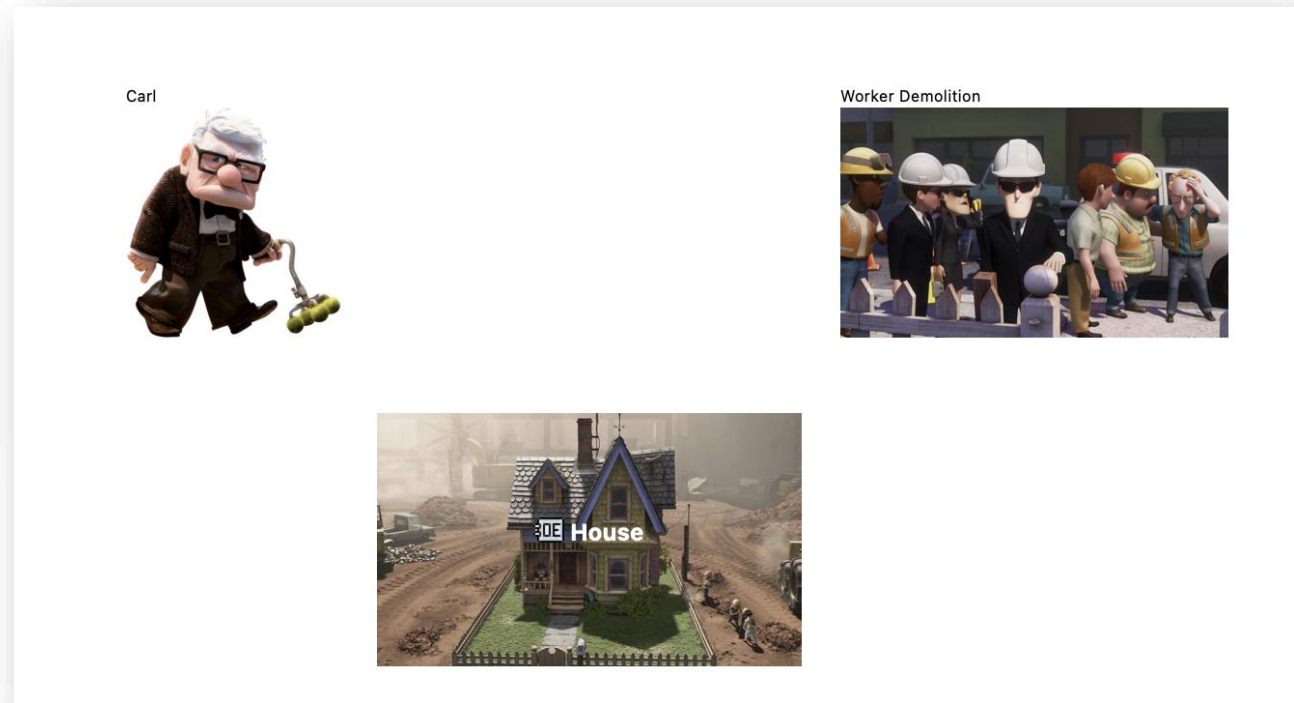




Modelling the Actors/Entities of what is happening now (as is)



Symbols

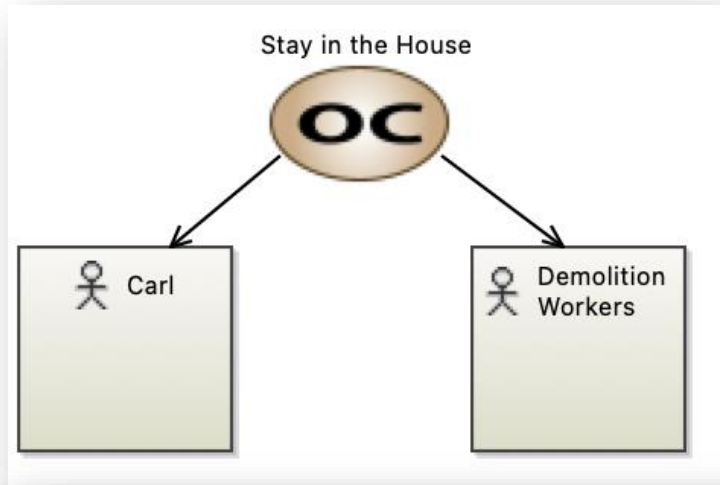


Use context images

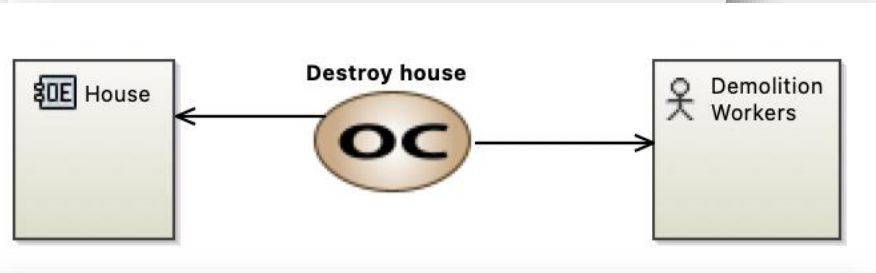


Map what is happening

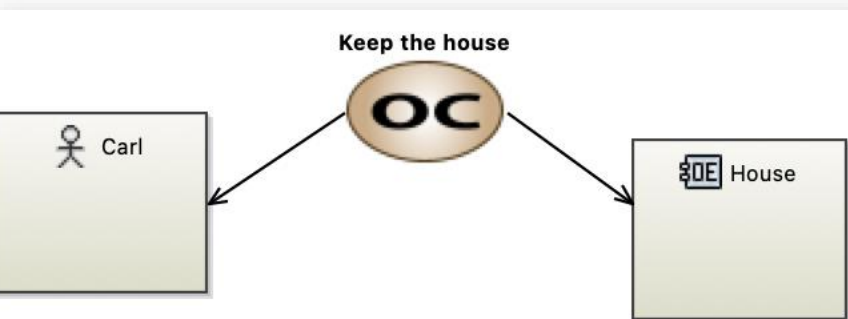
1.



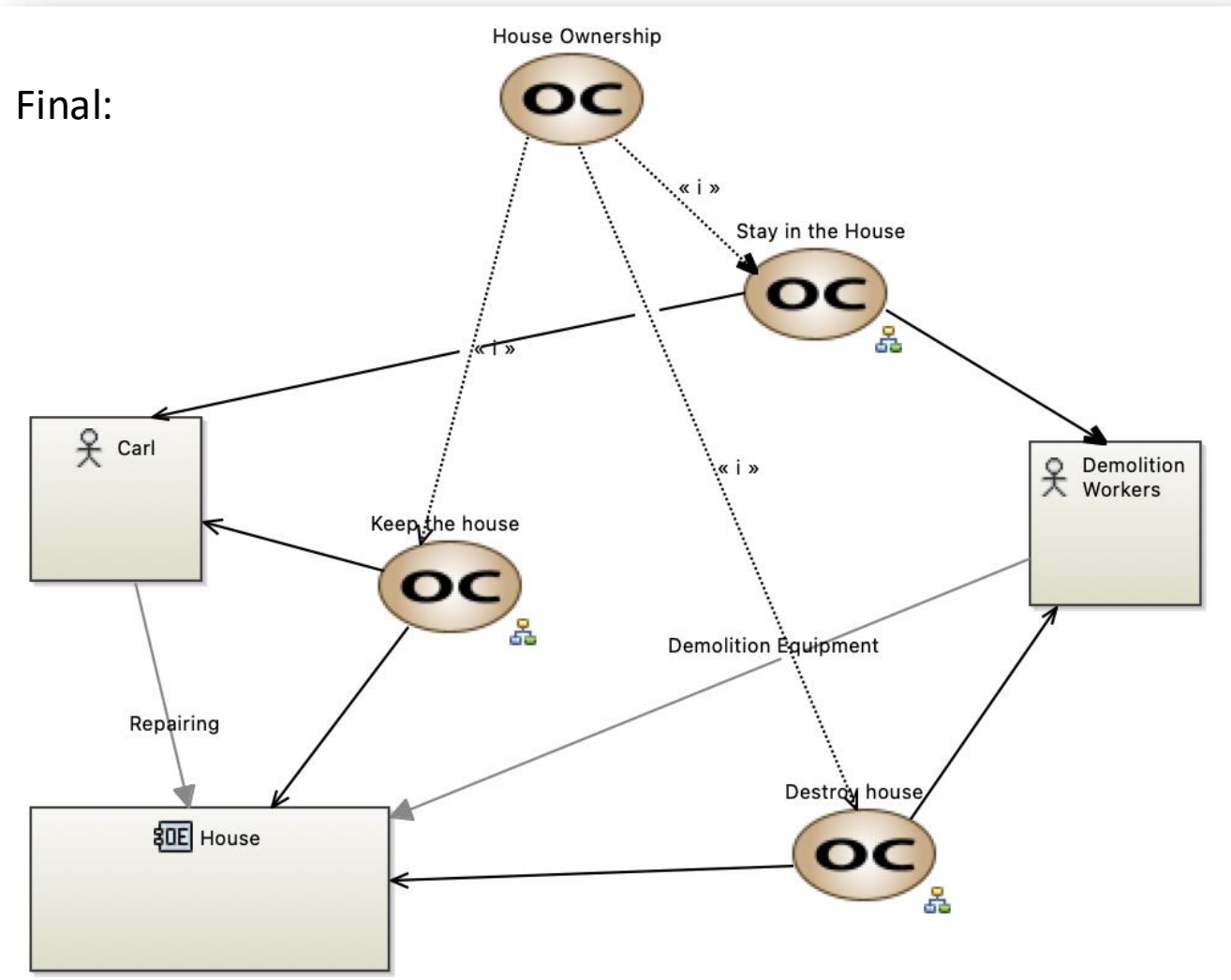
2.



3.

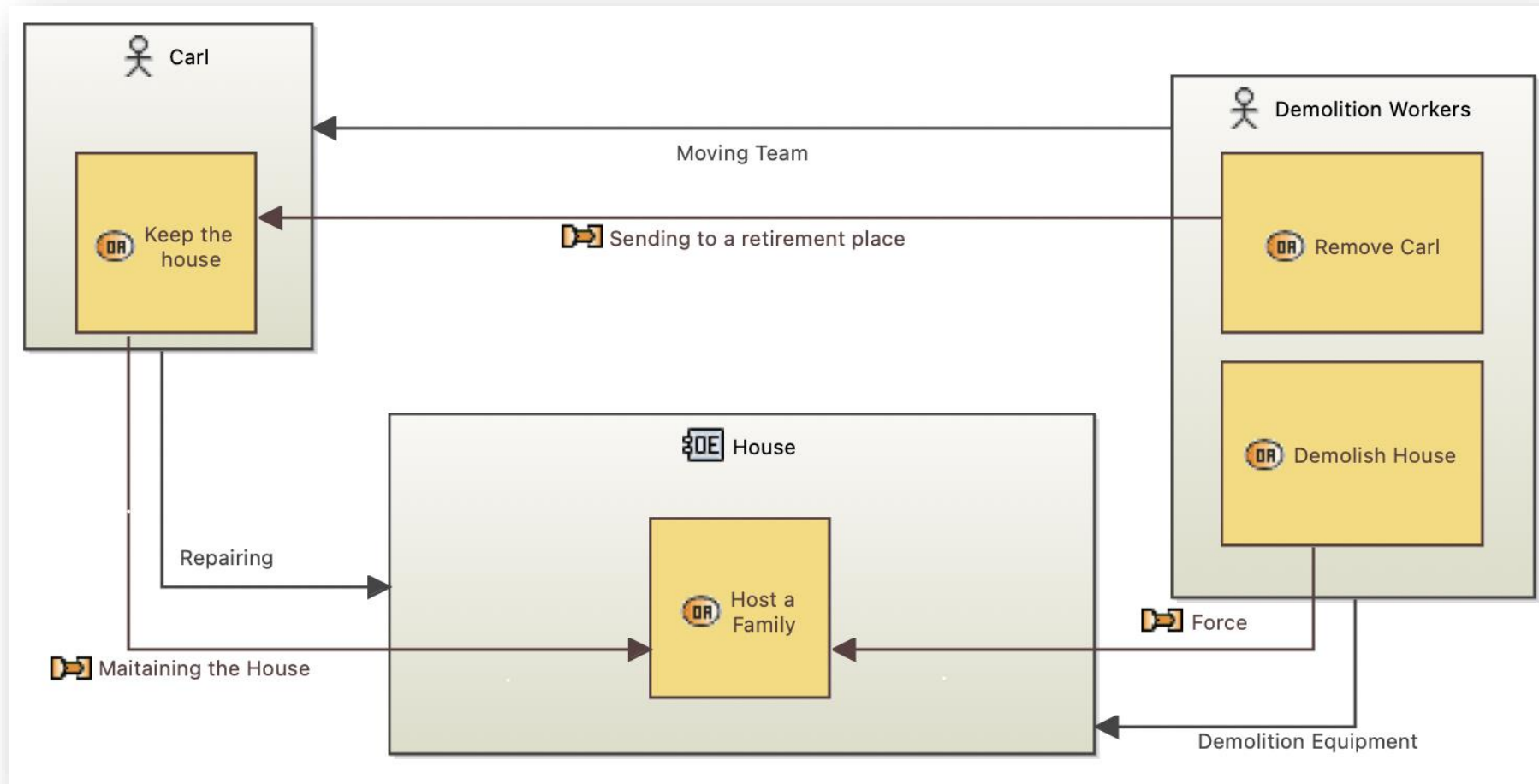


Final:



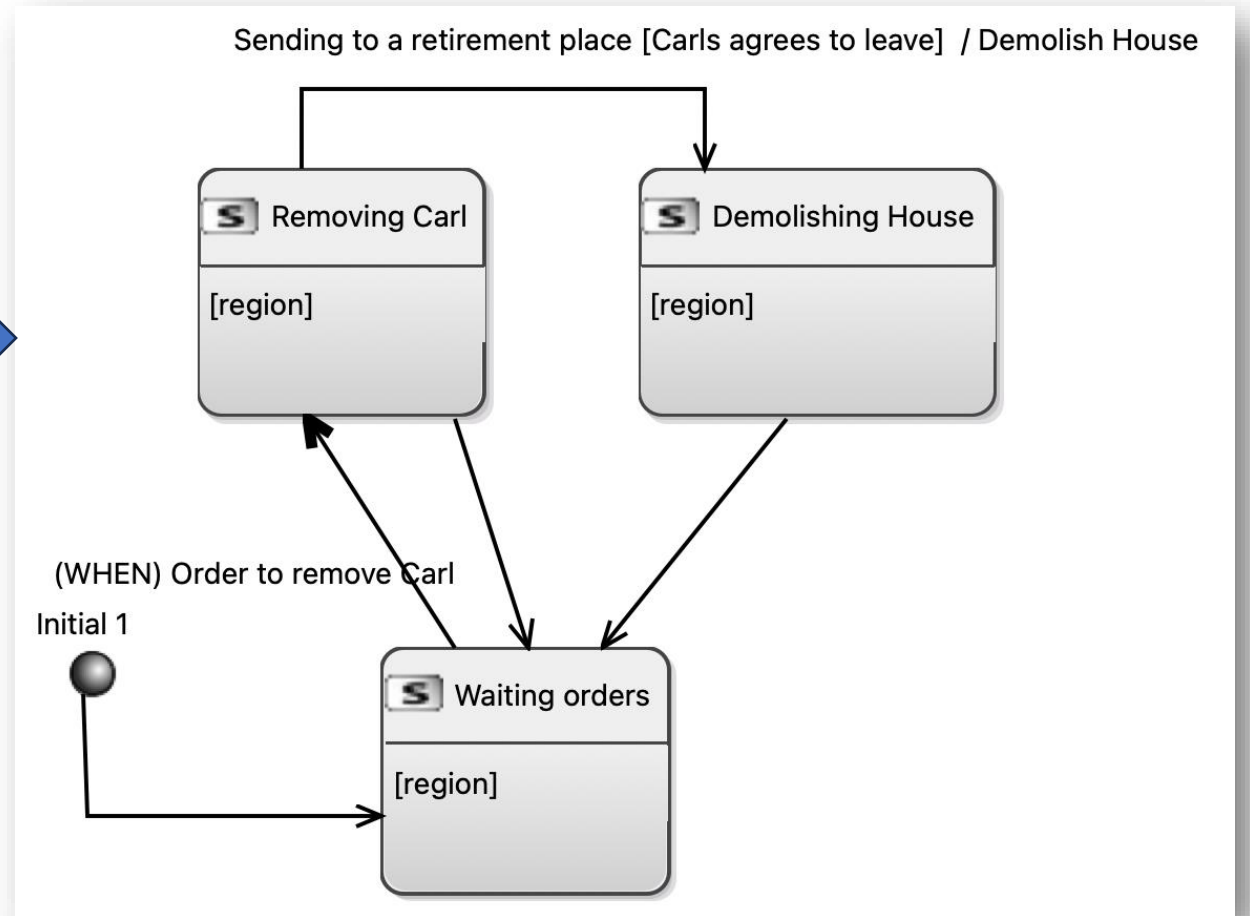


Each Stakeholder (Actor/Entity) do something (activity) and relates to each Other (interaction)





Describe the stakeholders' behaviors





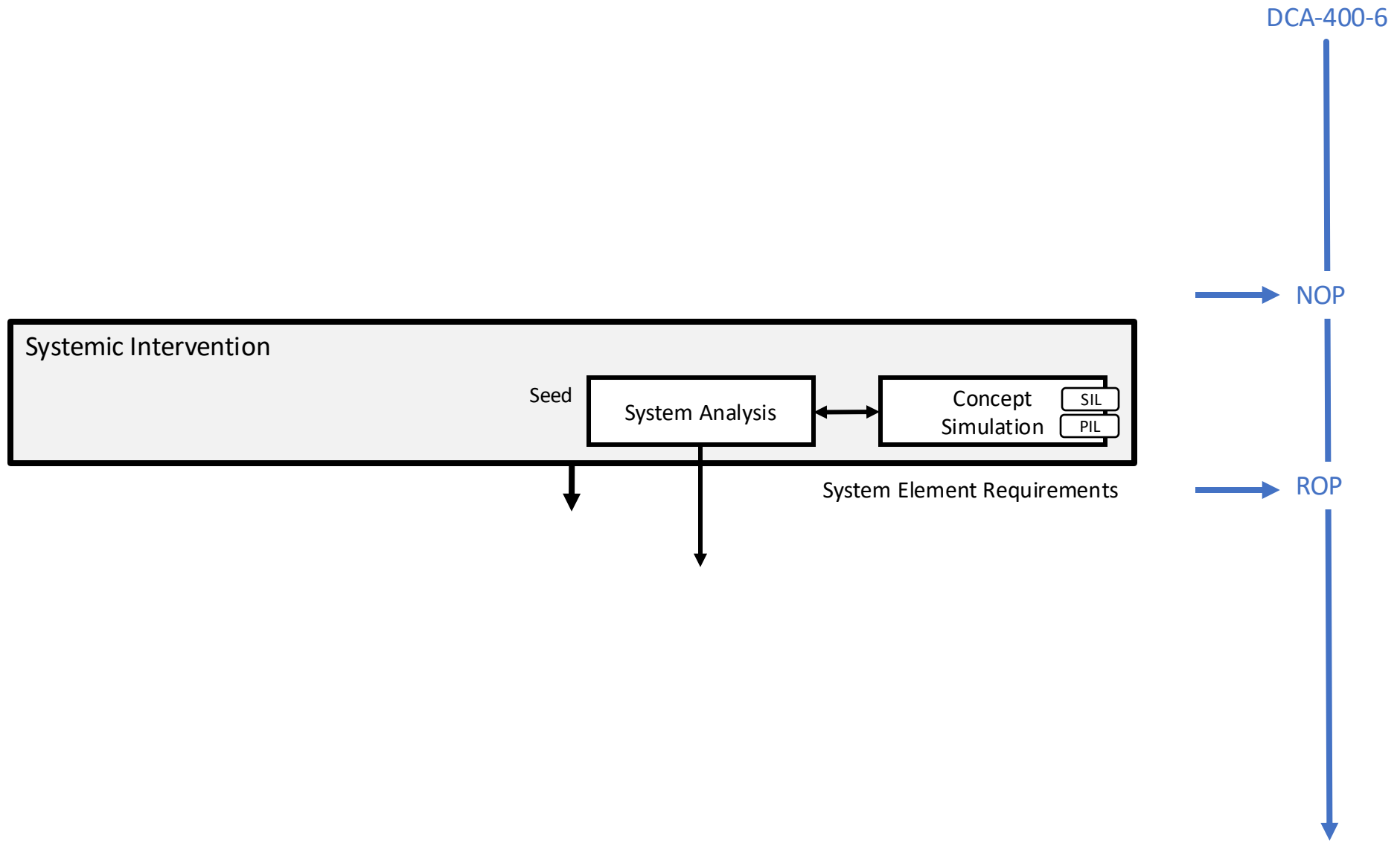
What do we need to finish with it?

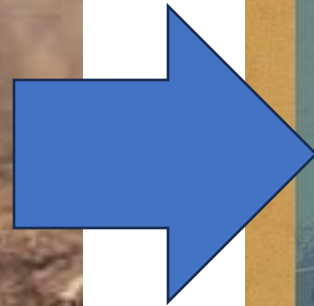
- Needs mapped: What the users of the system need to accomplish
 - Mission Requirements
 - User Requirements
- Maybe not all the stakeholders opinion/needs are going to be “relevant”. It is a matter of analysis and prioritization of the organization.
- One thing: this is the problem domain..... So your systems **DOES**
NOT EXIST.



System intervention

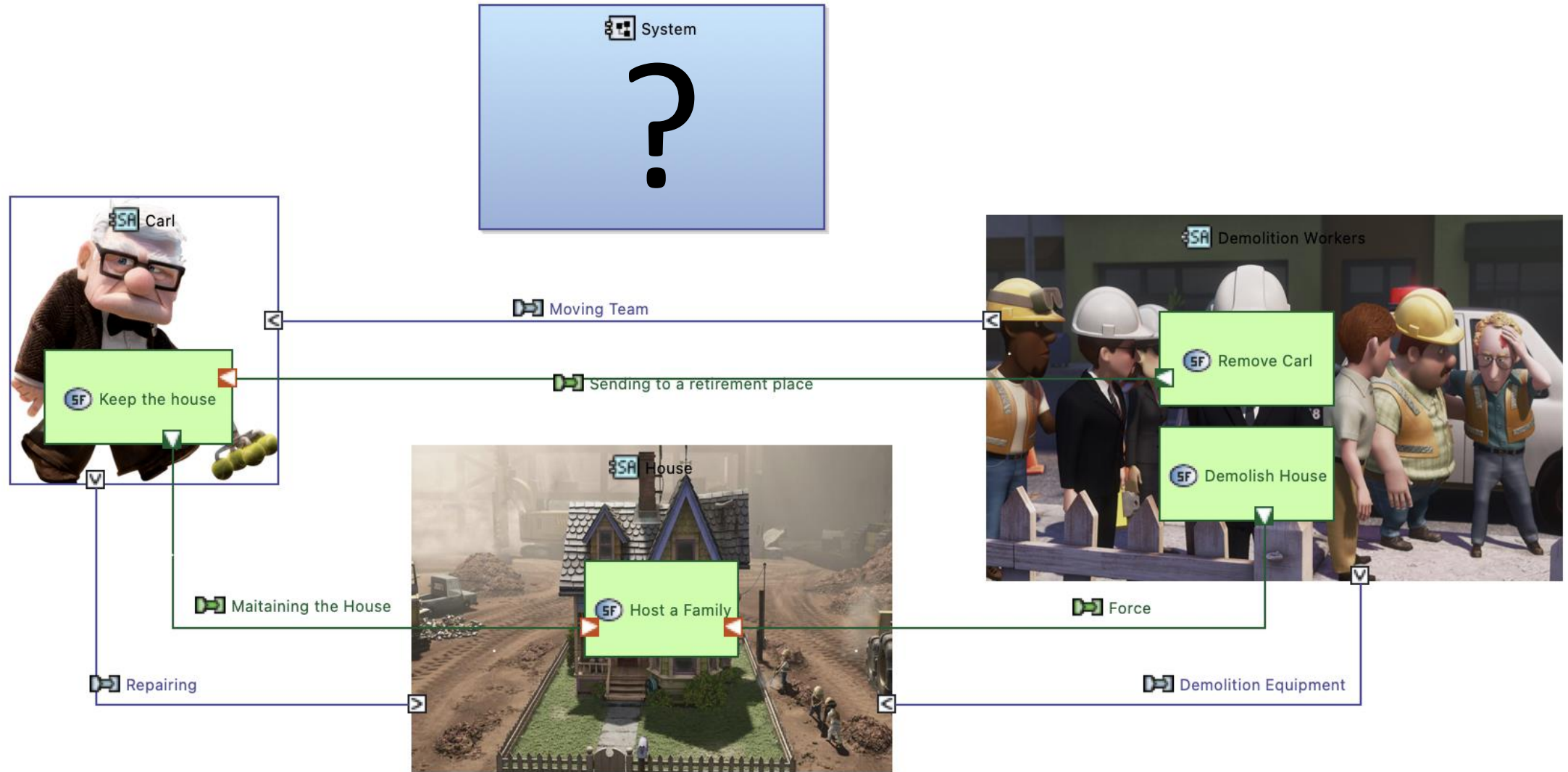
What the system has to accomplish for the users





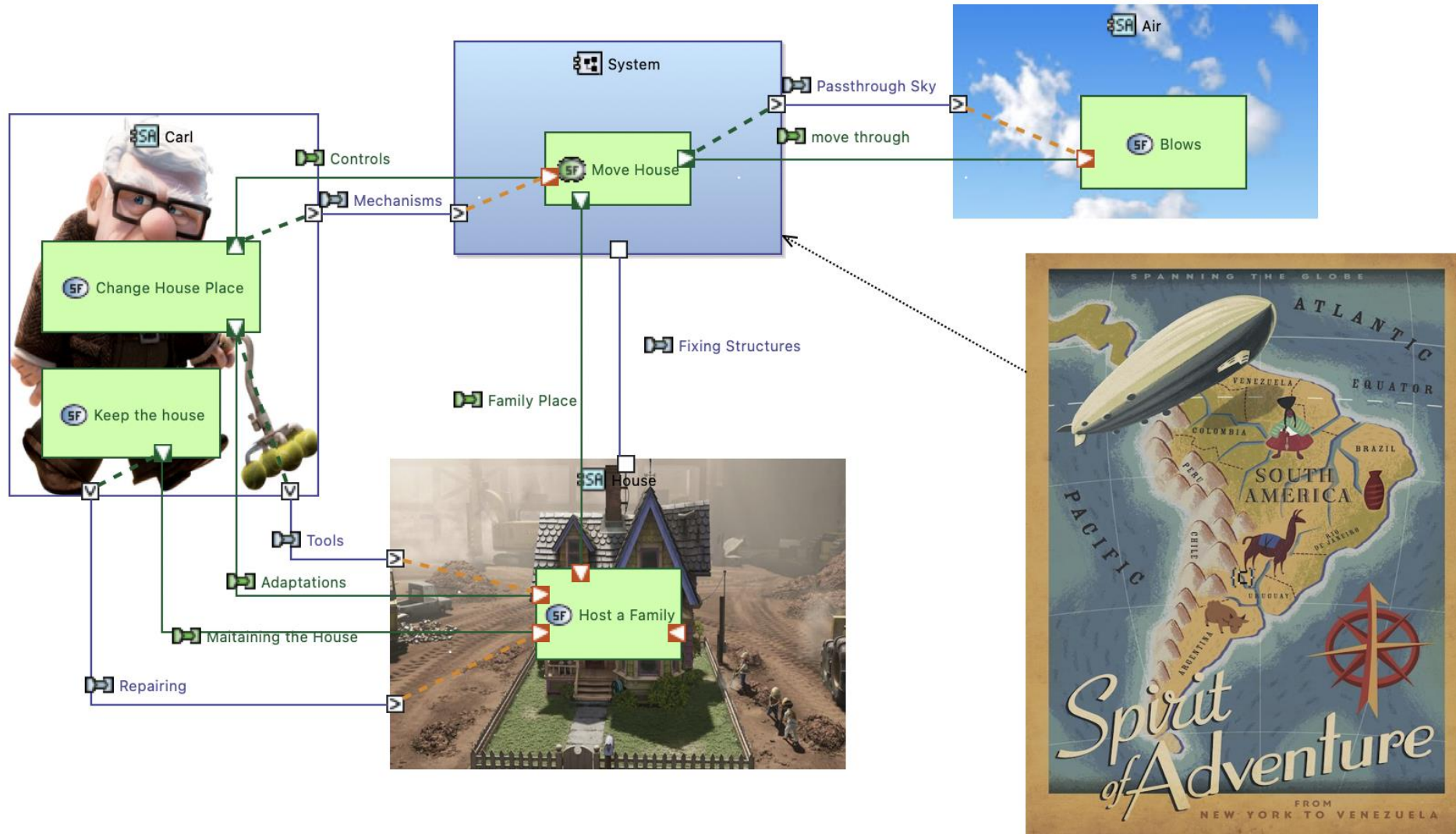


Well.. What do the system must do?!





Well... Carl wants to move the house





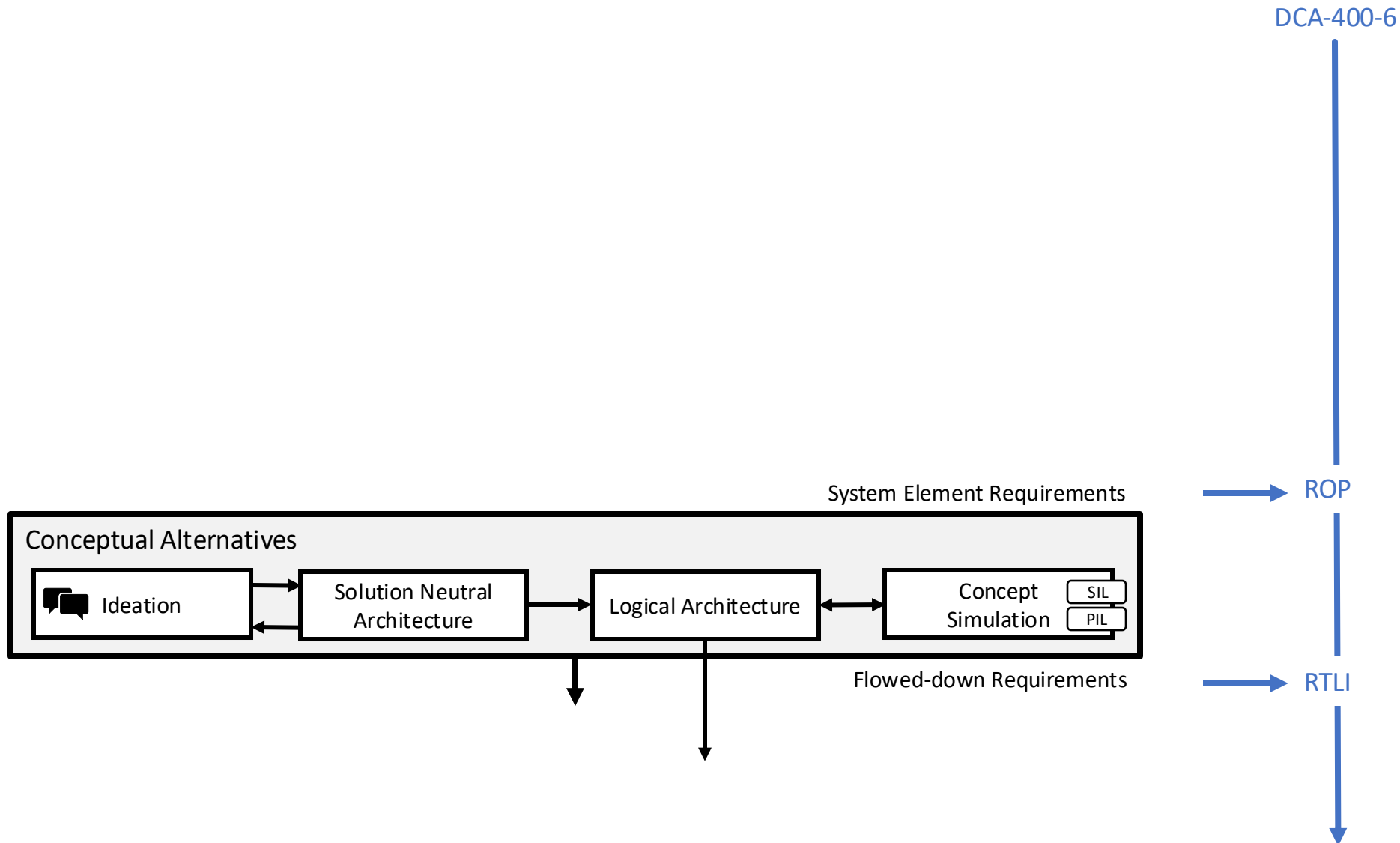
What do we need to finish with it?

- Requirements mapped: What the system has to accomplish for the users
 - System Requirements
- Remember that requirements are on the problem domain → does not carry solution on it.
 - The system must receive 24V /// and not /// The Li-Po Battery must provide 24V to the System.
- One thing: The System is a black box... We can not see inside only the frontier functions (interface/external functions) – such functions are what emerges!!! (emergent properties)



Conceptual Architecture

How the system will work to fulfill the expectations









LED-ZEPPELIN



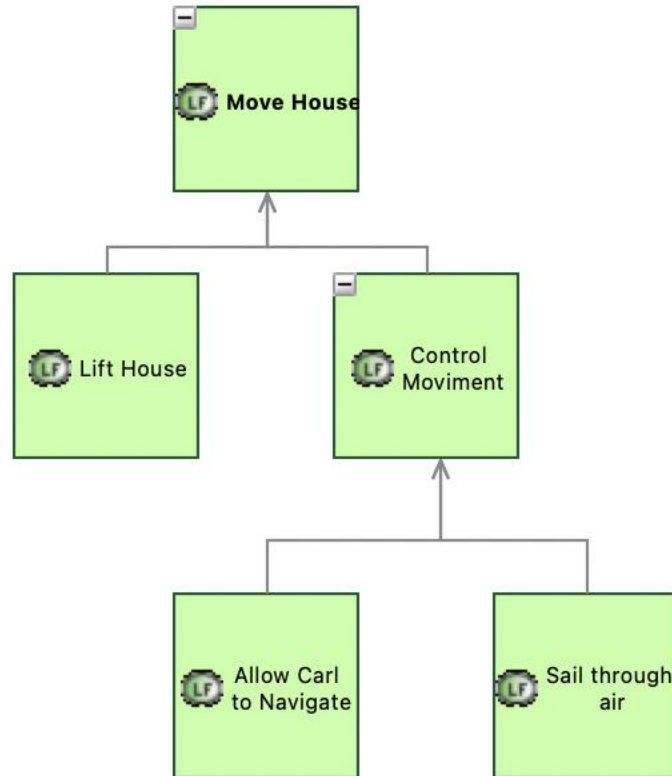
hummm

- Even though the joke with Led Zeppelin is a good one... And I could not avoid to make it... 😊
- It is more a balloon than a zeppelin.





Well.. The main function was: Move House

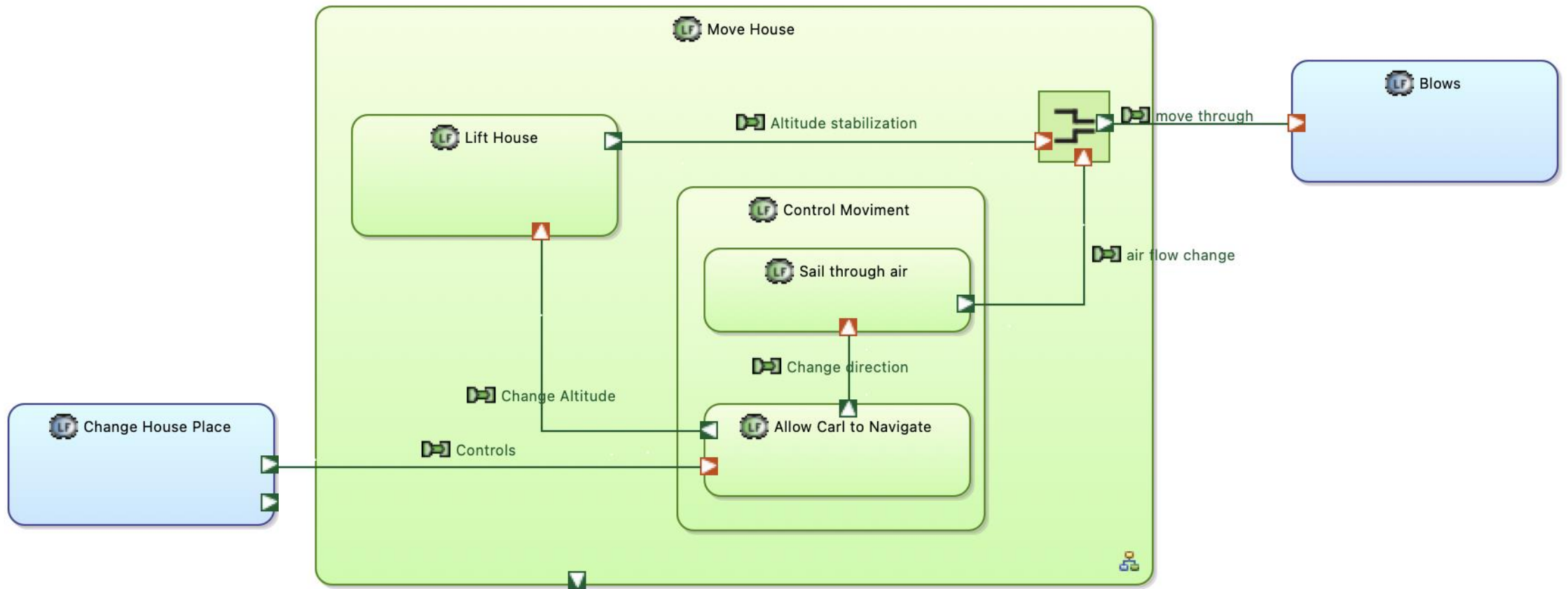


We can decompose the functions in subfunctions.

Only leaf functions must be used.

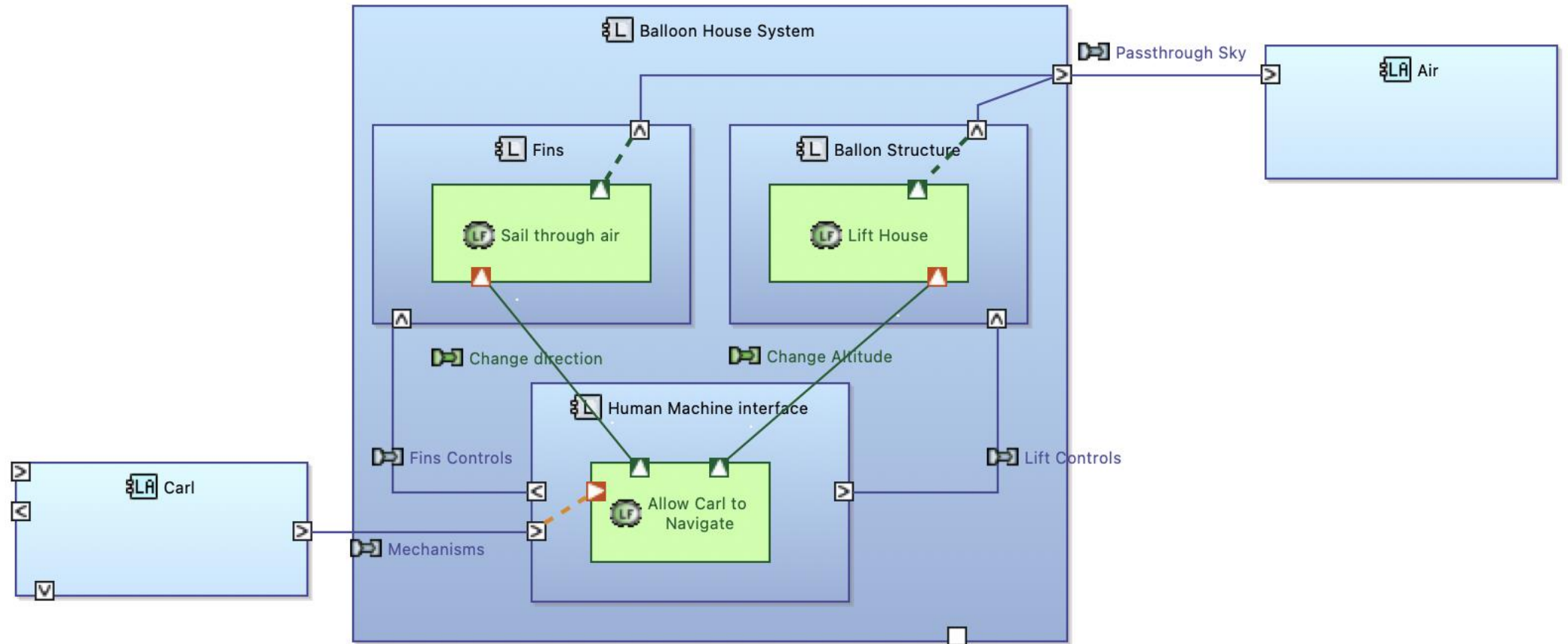


The functions might have its own architecture: Functional Architecture





We can conceptually split functions into a reference architecture of the aiming solution





We could have decided a CONOPs to this solution concept





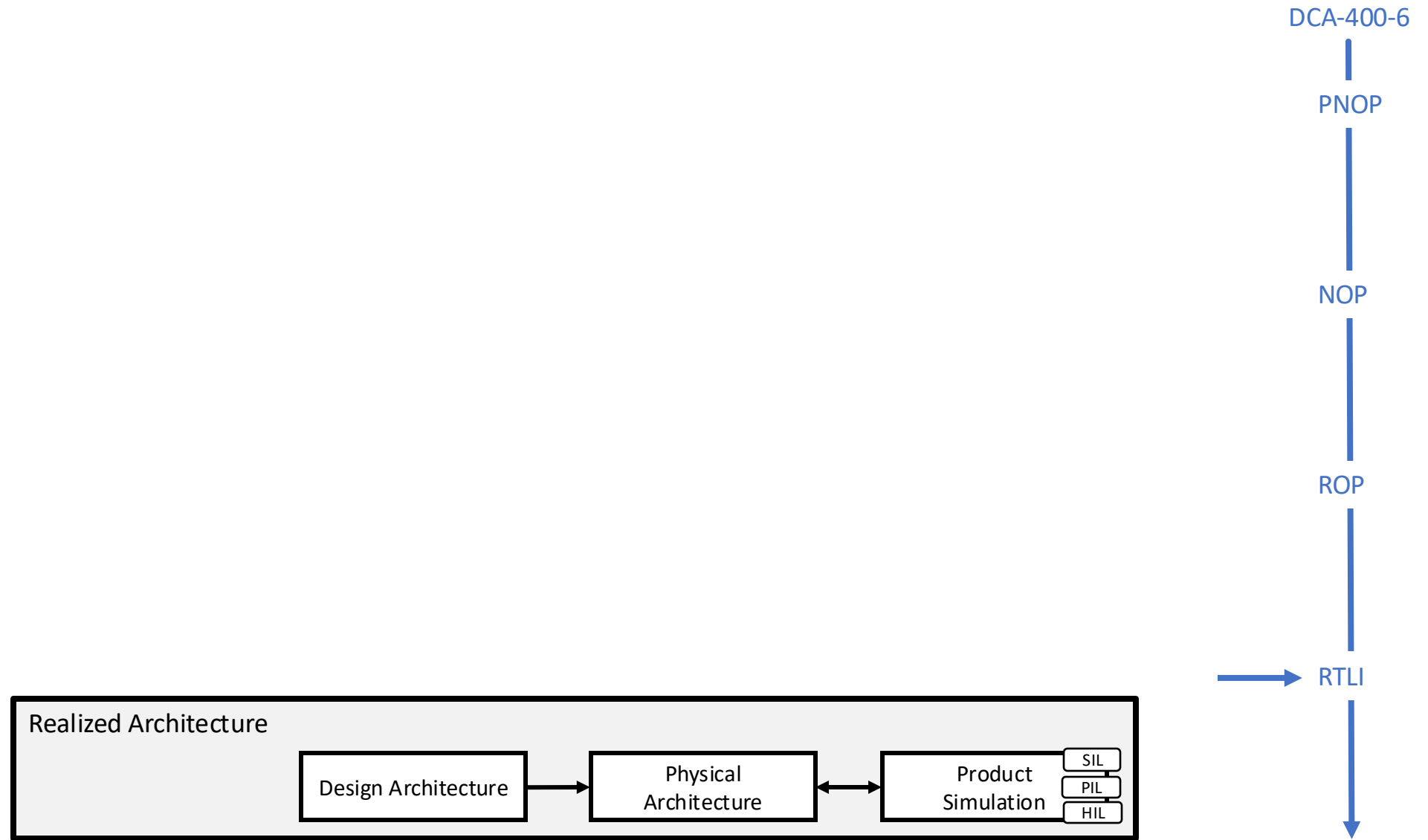
What do we need to finish with it?

- Requirements mapped: How the system will work to fulfill the expectations
 - Subsystem Requirements (or any decomposition part of it)
- We have a functional architecture spread through a desired architecture.
 - We can plan verifications, transitions, integrations, operations, and everything.
 - Here is the place to ask for functions that will have a technological solution on the next step.
- One thing: The System is now a white box... We can see inside and design the desired (at least requested) architecture.



Concrete Architecture

How the system will be built

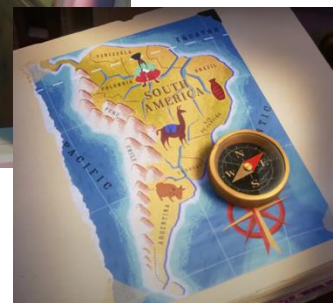




So ok... Final step is specify what is going to be built

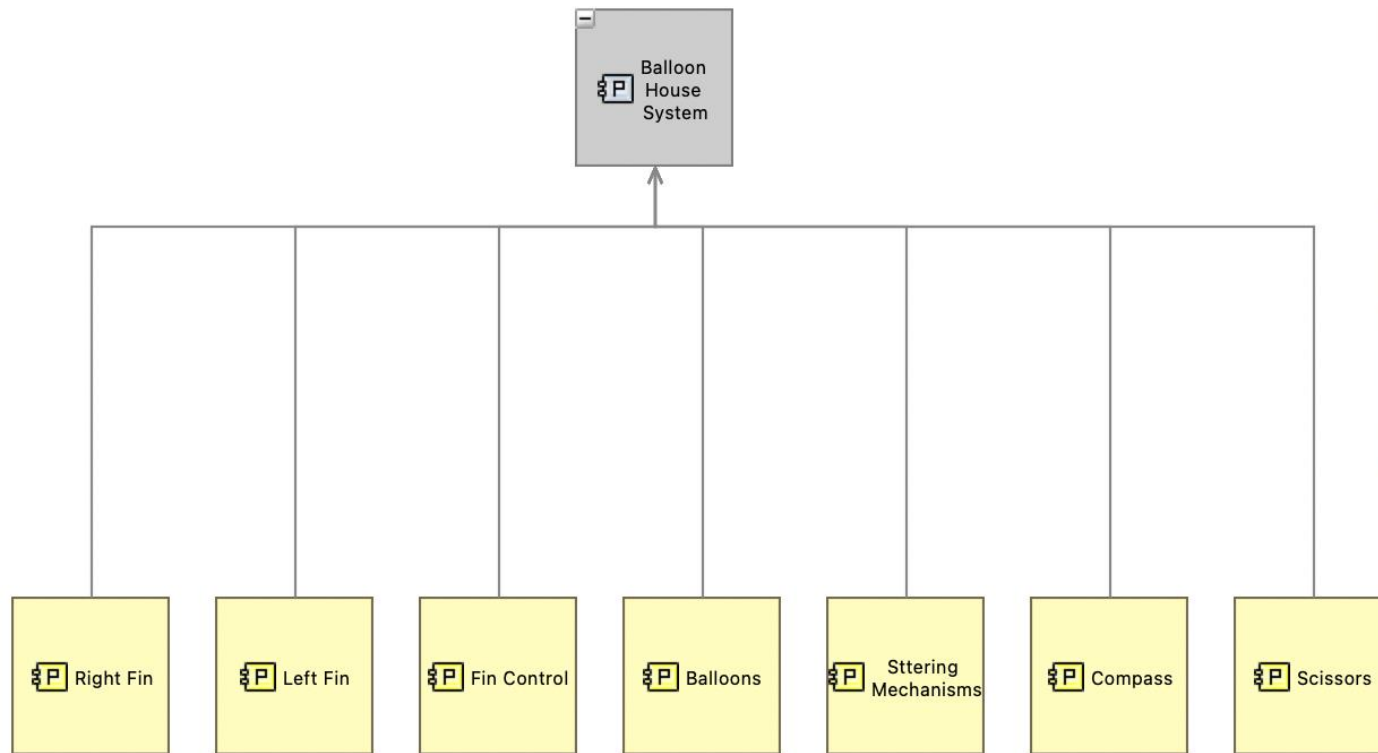
- He had the “things” that were feasible, pre-existing in the house and easily acquirable.
 - To lift: balloons
 - To steer: some house tools
 - To sail: towels, blankets
 - To navigate: compass
 - To adjust altitude: cut the balloon strings

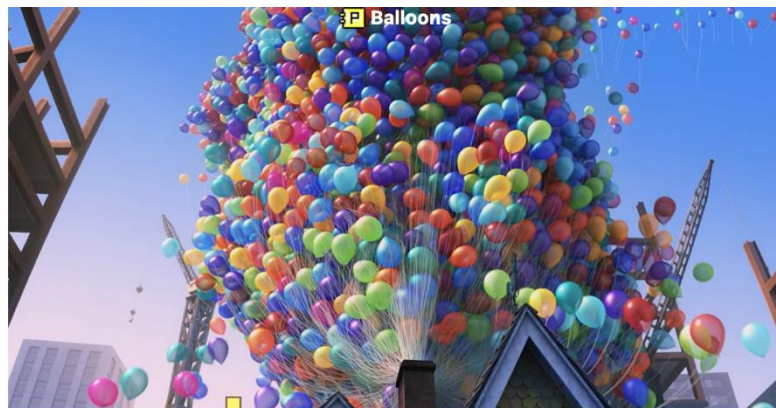




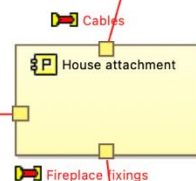
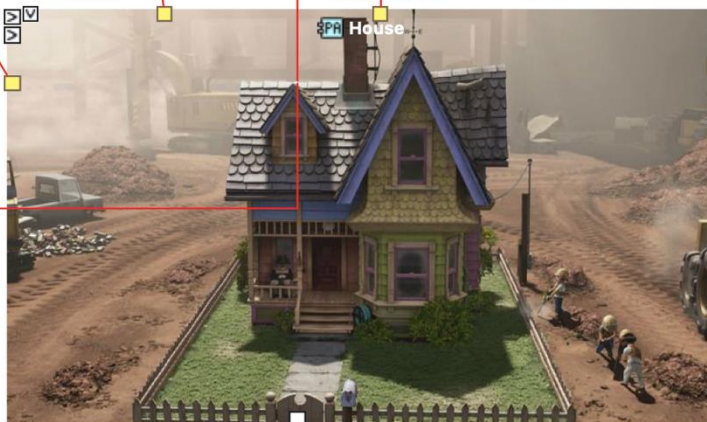
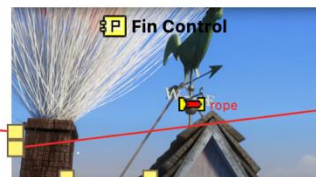


Point out the technological choices to built the Balloon House System





To be
built
model



cutting

Cables

Fireplace fixings

Rope

Attached

tube

tube

hand manipulation



What do we need to finish with it?

- Specifications to the development/acquisition/building process
 - Would go to every details necessary to build the system.
- We have a concrete architecture (do not be confused by the word physical – does not need to be “physical” ... can be a process, software, information, so on)
- Usually in the Phase 0 / Pre-A of the Space System Lifecycle it is designed a feasibility architecture with co-engineering (in Concurrent Engineering Labs). This Architecture would be born in this phase and iterated/adapted through the next life cycle phases.



System Delivered:

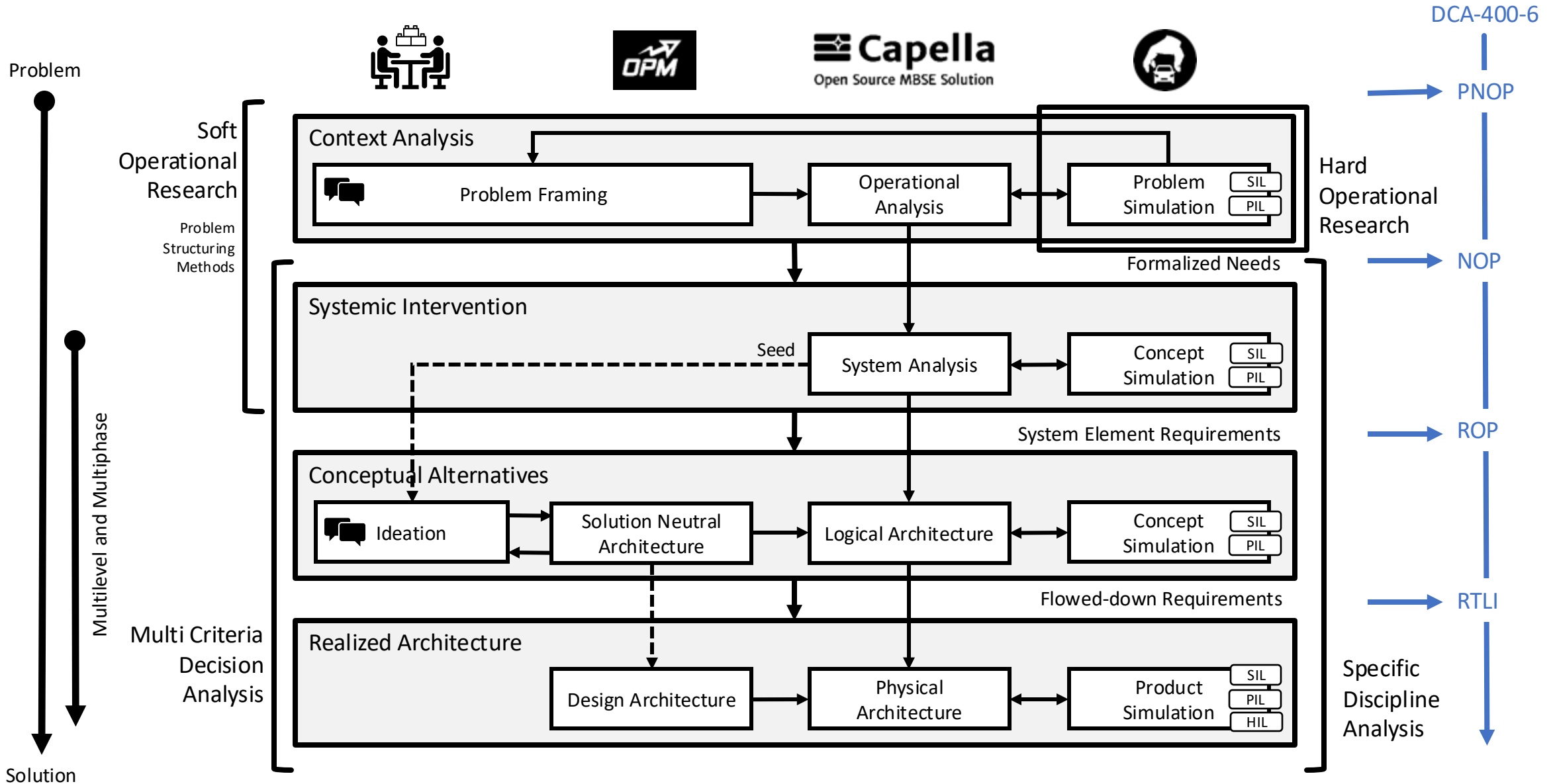




FireSAT Example



MMMF





Context Analysis





Research before engineer

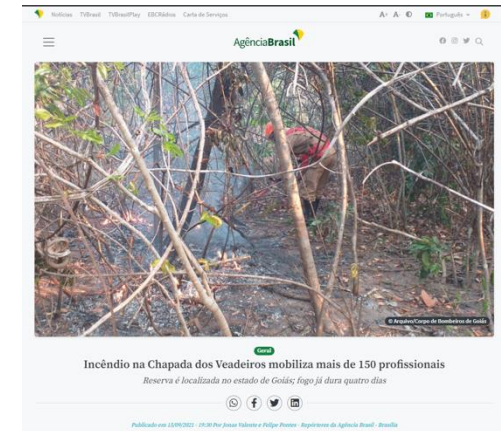
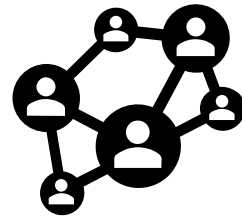


Initial understanding: free explorations of the problem.



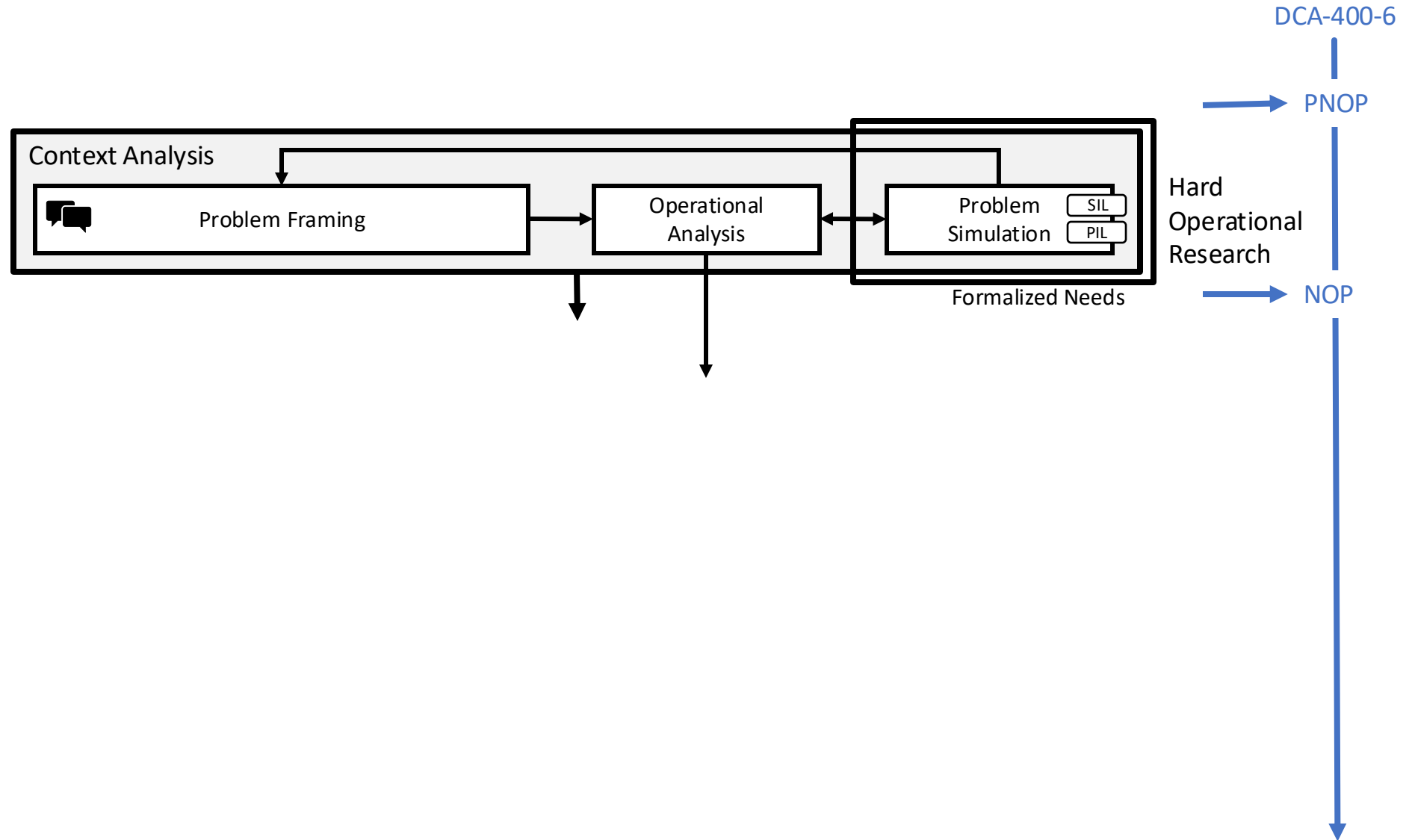
Learning the domain to improve knowledge

Find stakeholders!



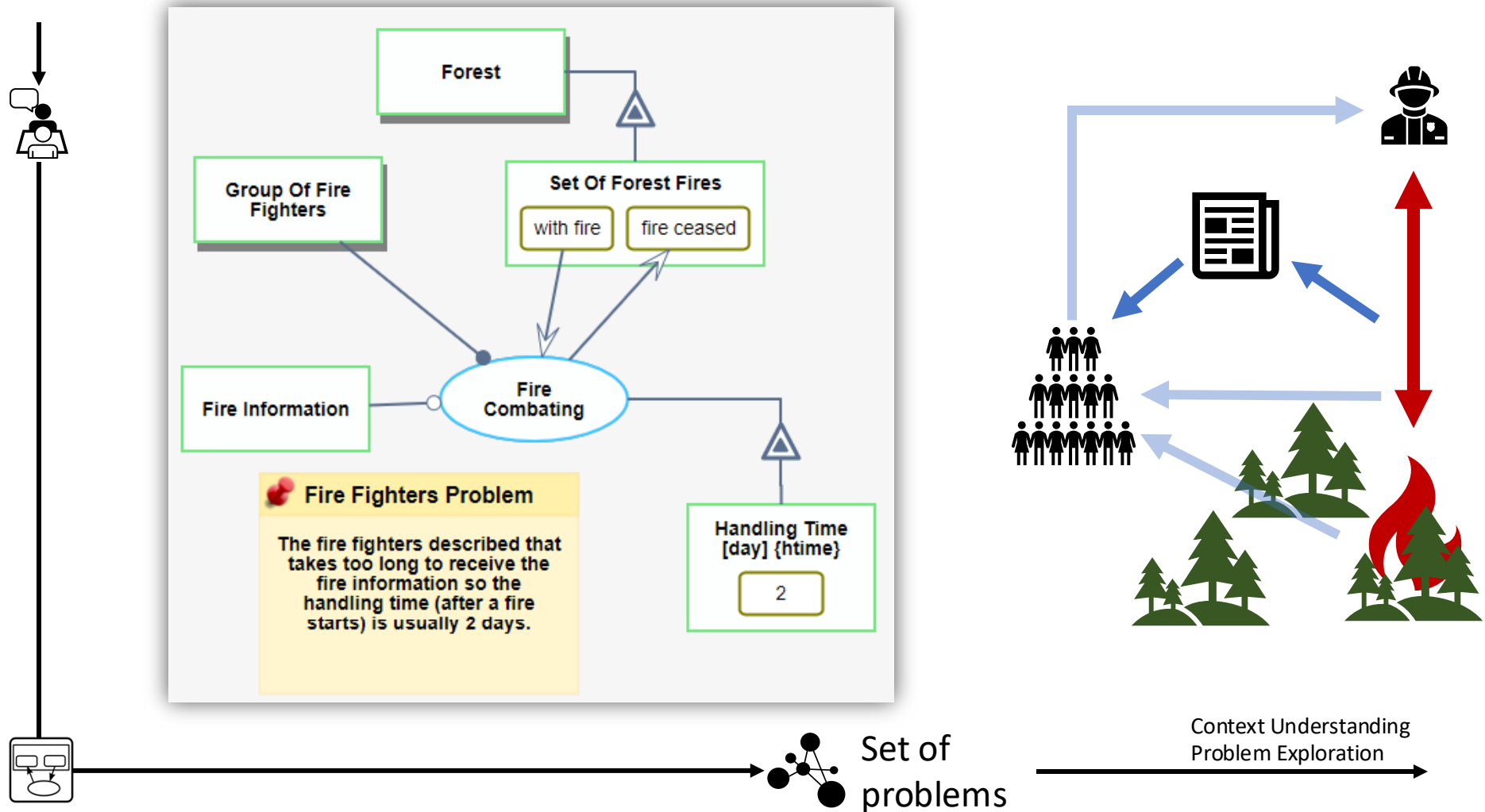


Framework Activities





Structuring the problem (infinite ways of doing)



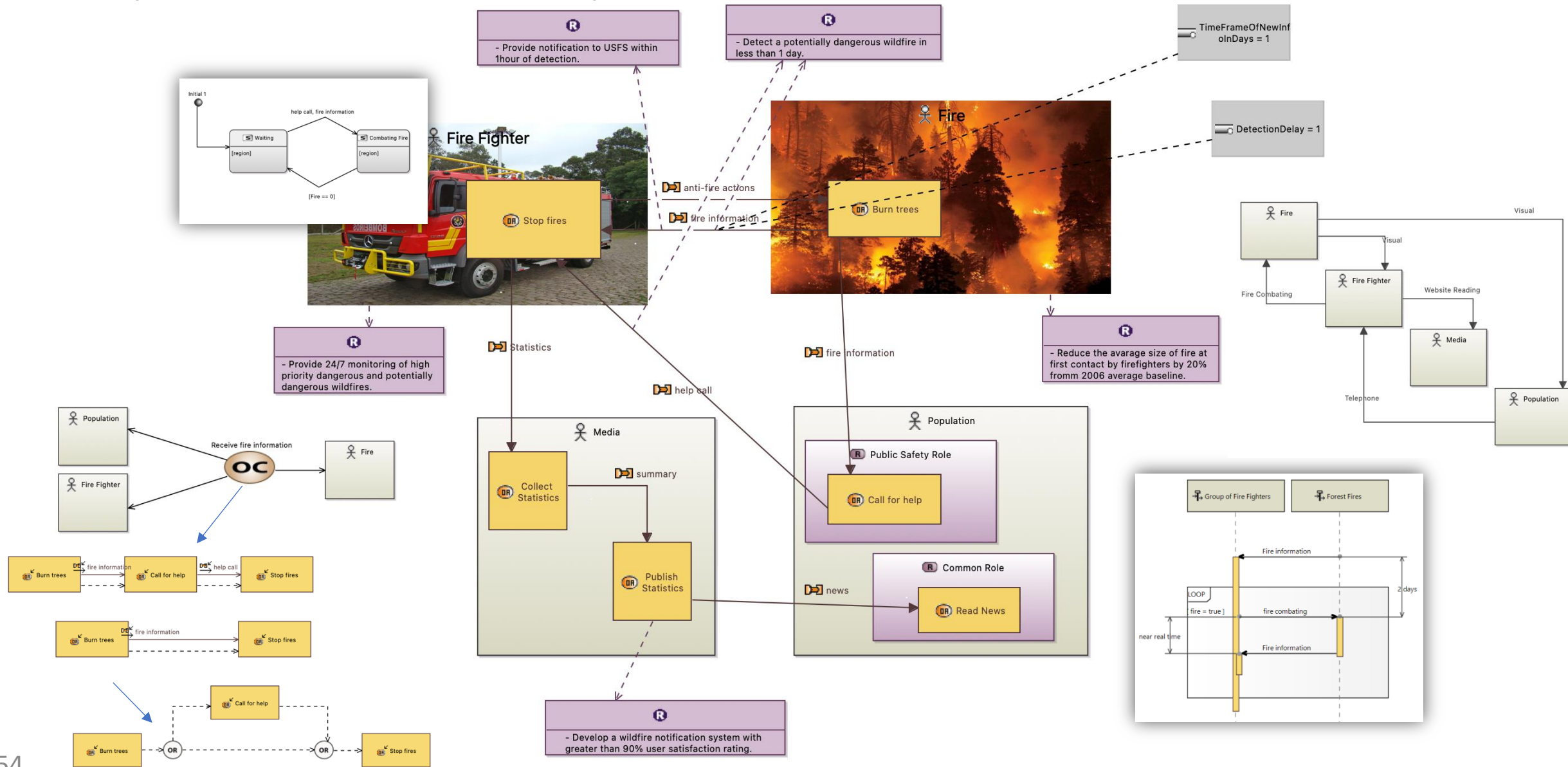


Identification of stakeholders

- Raising who they are
- What they want
- What changes are desired in the current situation
- Capture Success Metrics (MoEs)
- Lift



Operational analysis



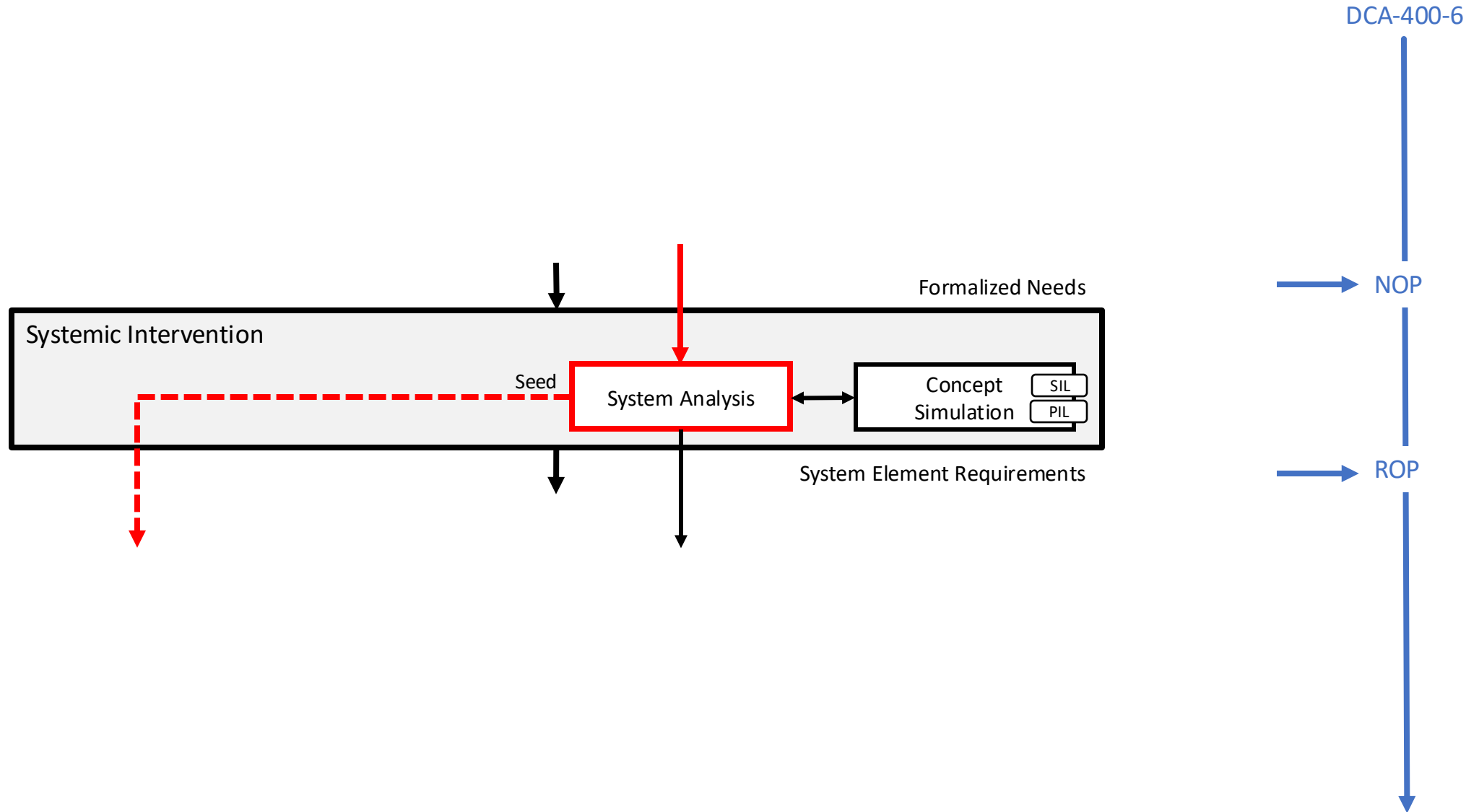


FAB: Publicação do NOP

- Descrever os stakeholders (OMs)
- Descrever o conjunto de documentos originadores
- Estruturar as propostas de necessidades
- Descreve a situação atual com a mudança que precisa existir.
- Rastrear o desejo de mudança com a arquitetura da situação atual
- Justificar conjunto de necessidades.
 - Isento de solução

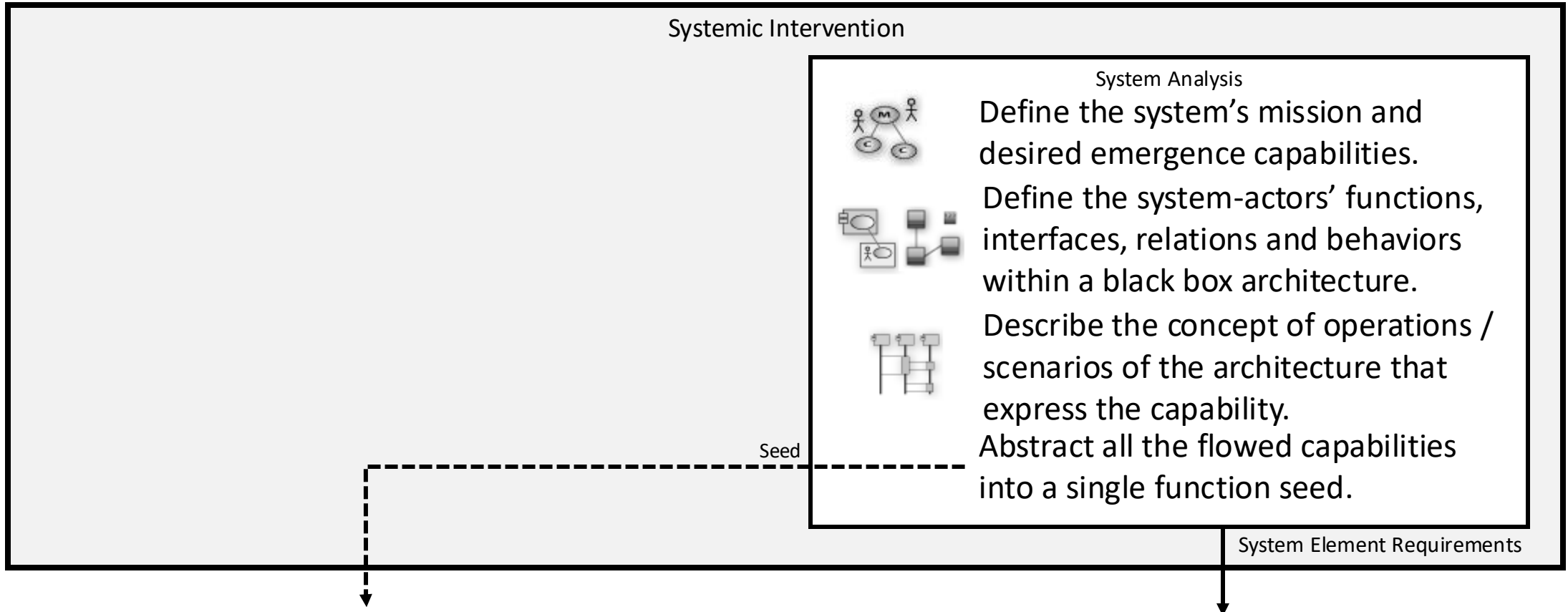


Systemic intervention



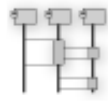
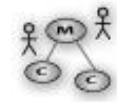


Systemic intervention





Systemic Intervention Analysis

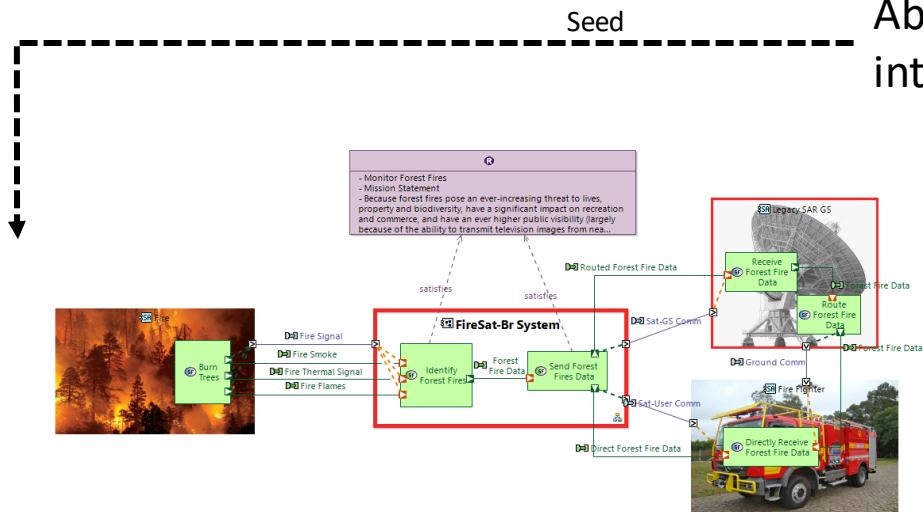
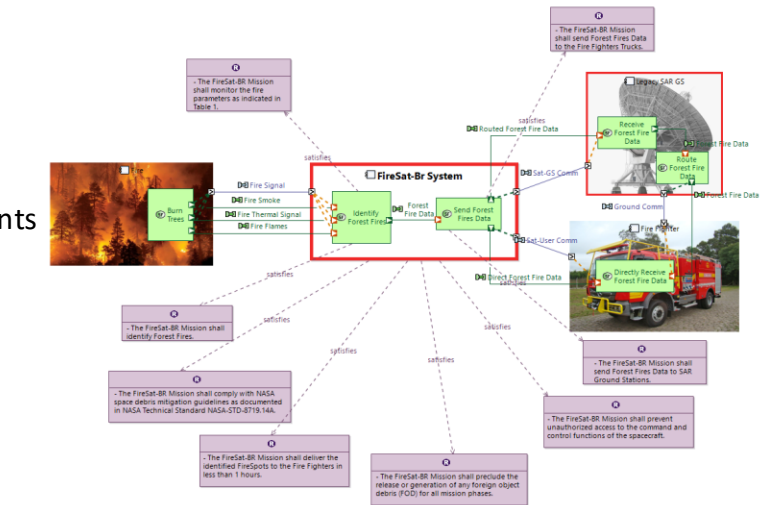
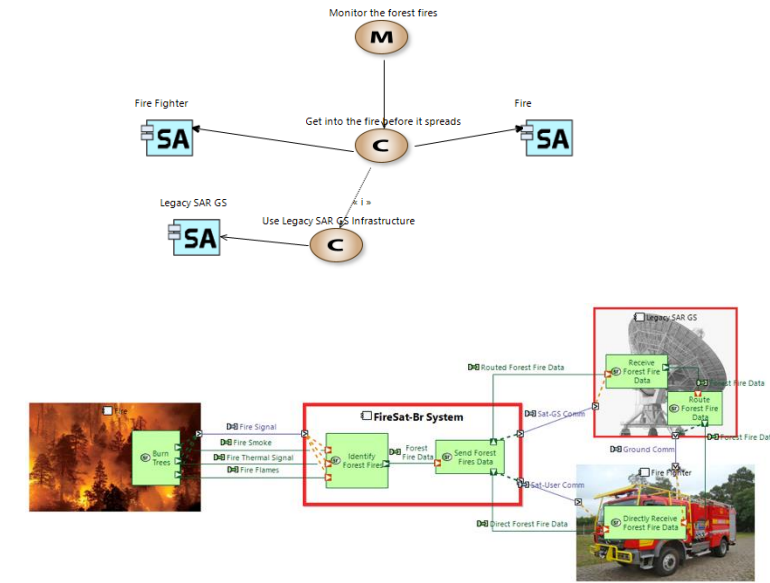


Define the system's mission and desired emergence capabilities.

Define the system-actors' functions, interfaces, relations and behaviors within a black box architecture.

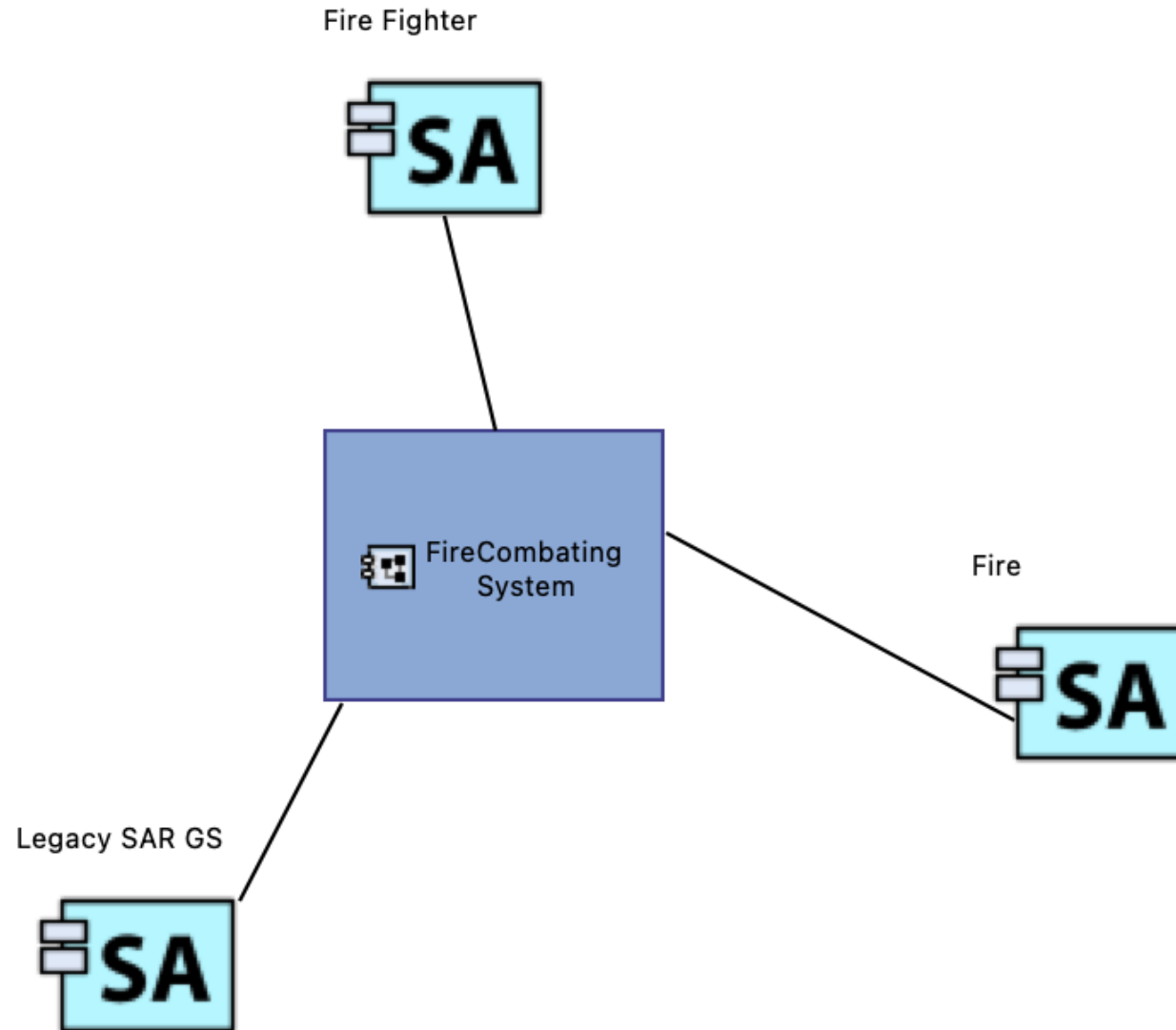
Describe the concept of operations / scenarios of the architecture that express the capability.

Abstract all the flowed capabilities into a single function seed.





Context



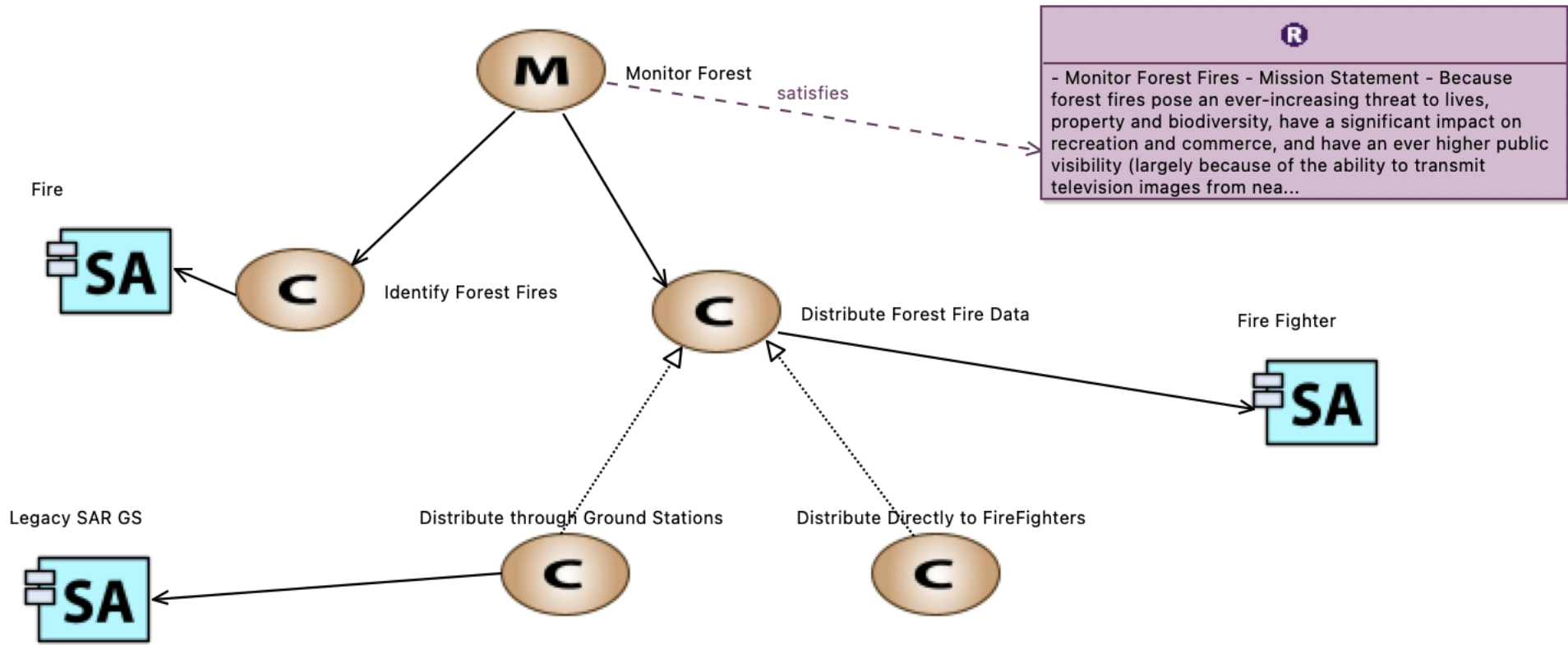


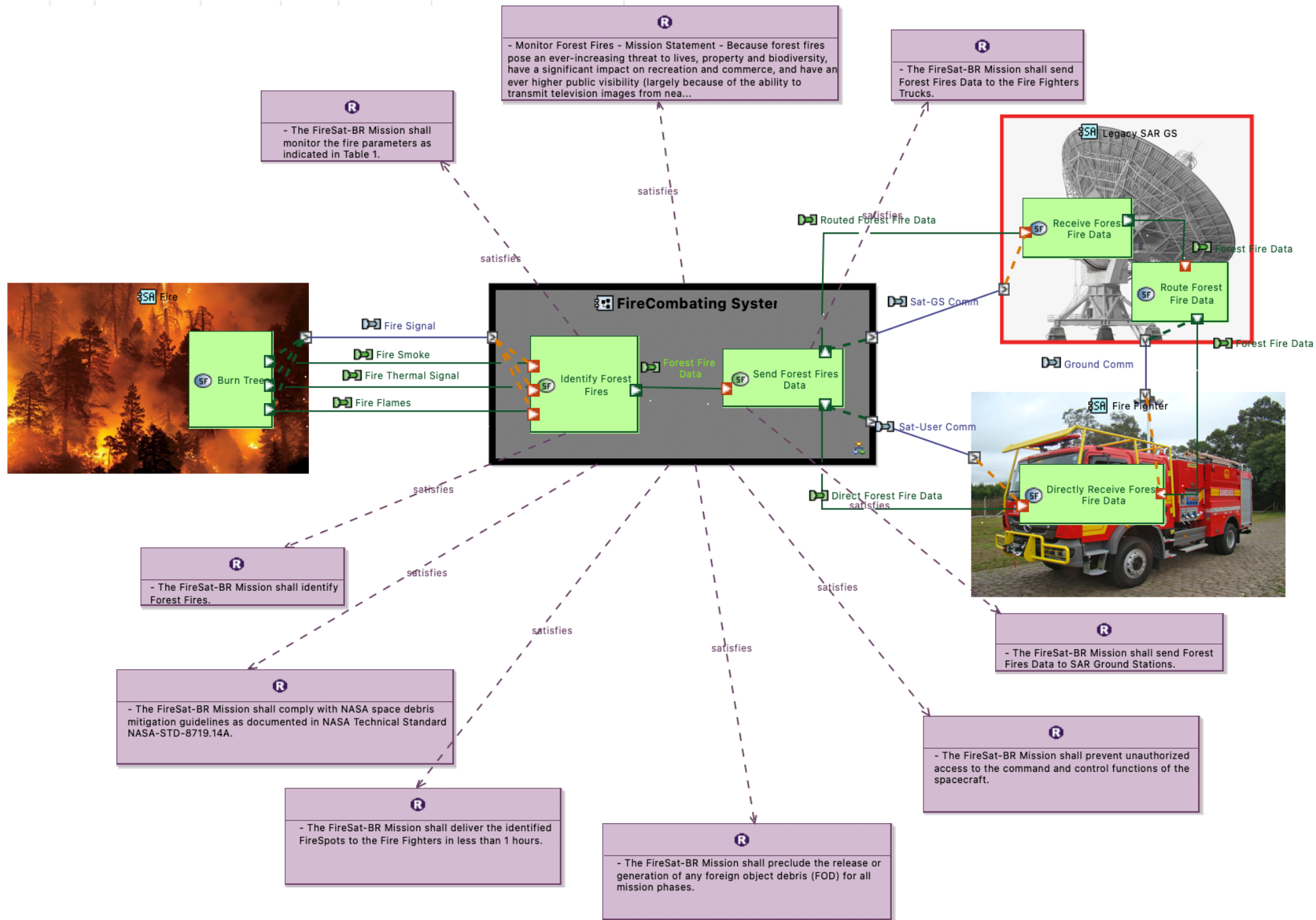
MISSION STATEMENT

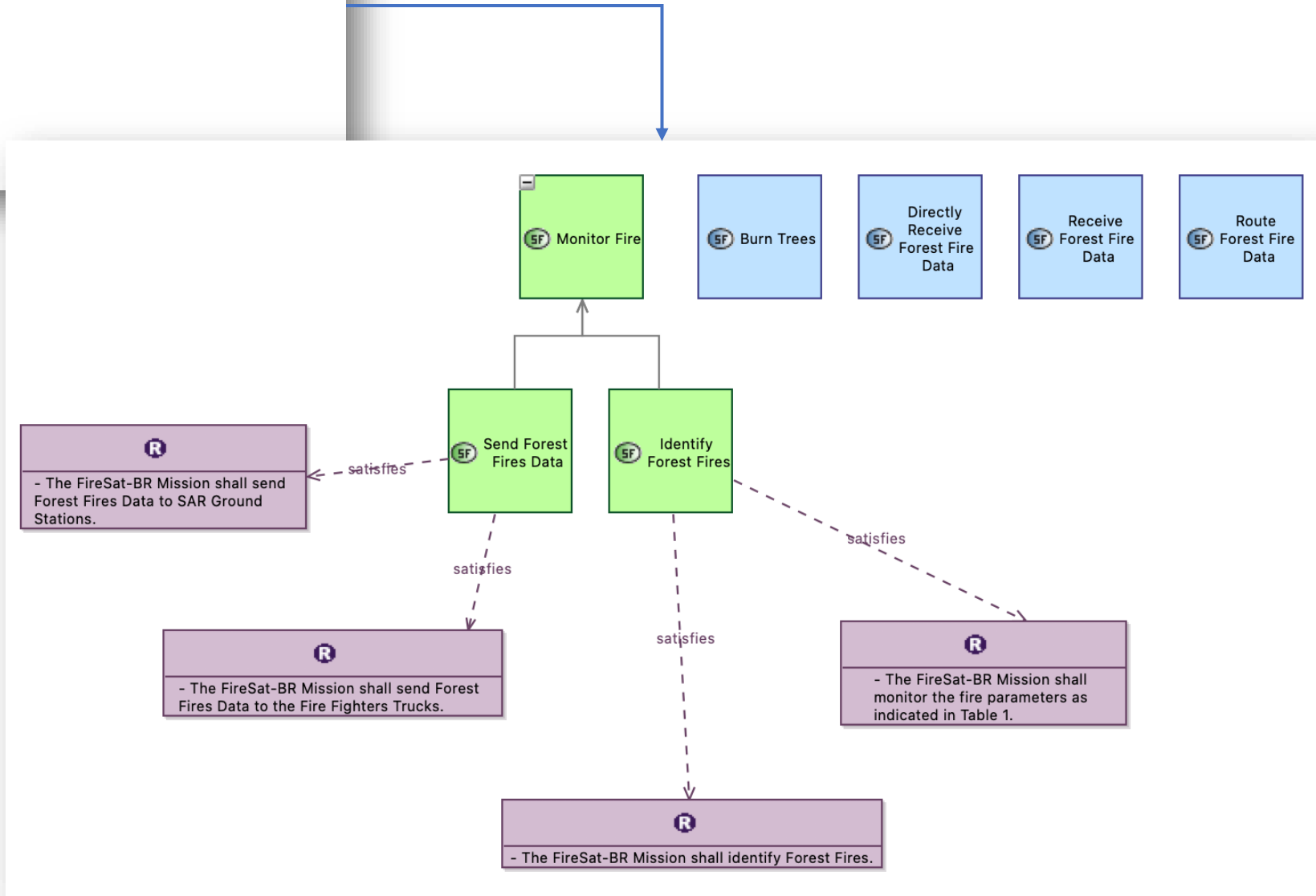
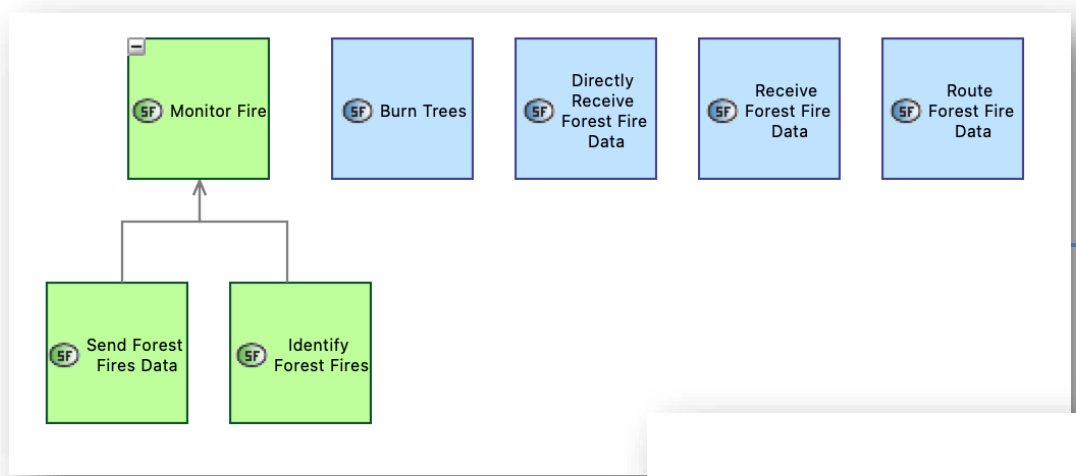
Because forest fires pose an ever-increasing threat to lives, property and biodiversity, have a significant impact on recreation and commerce, and have an ever higher public visibility (largely because of the ability to transmit television images from nearly anywhere in real time), the USFS needs a more effective system to identify and monitor them. In addition, it would be desired (but not required) to monitor forest fires for other nations; collect statistical data on fire outbreaks, spread, speed and duration, and provide other forest management data. This must be done at low cost to make the system affordable to the Forest Service and not give the perception of wasting money that could be better spent on fire-fighting equipment or personnel.

Ultimately, the Forest Service's fire monitoring office, fire management officers in the field, and individual firefighters and rangers fighting the fire will use the data. Data flow and formats must meet the needs of all the groups without specialized training and must allow them to respond promptly and efficiently to changing conditions.

(adapted from "Space Mission Engineering: the new SMAD, 2011")









Requirements...

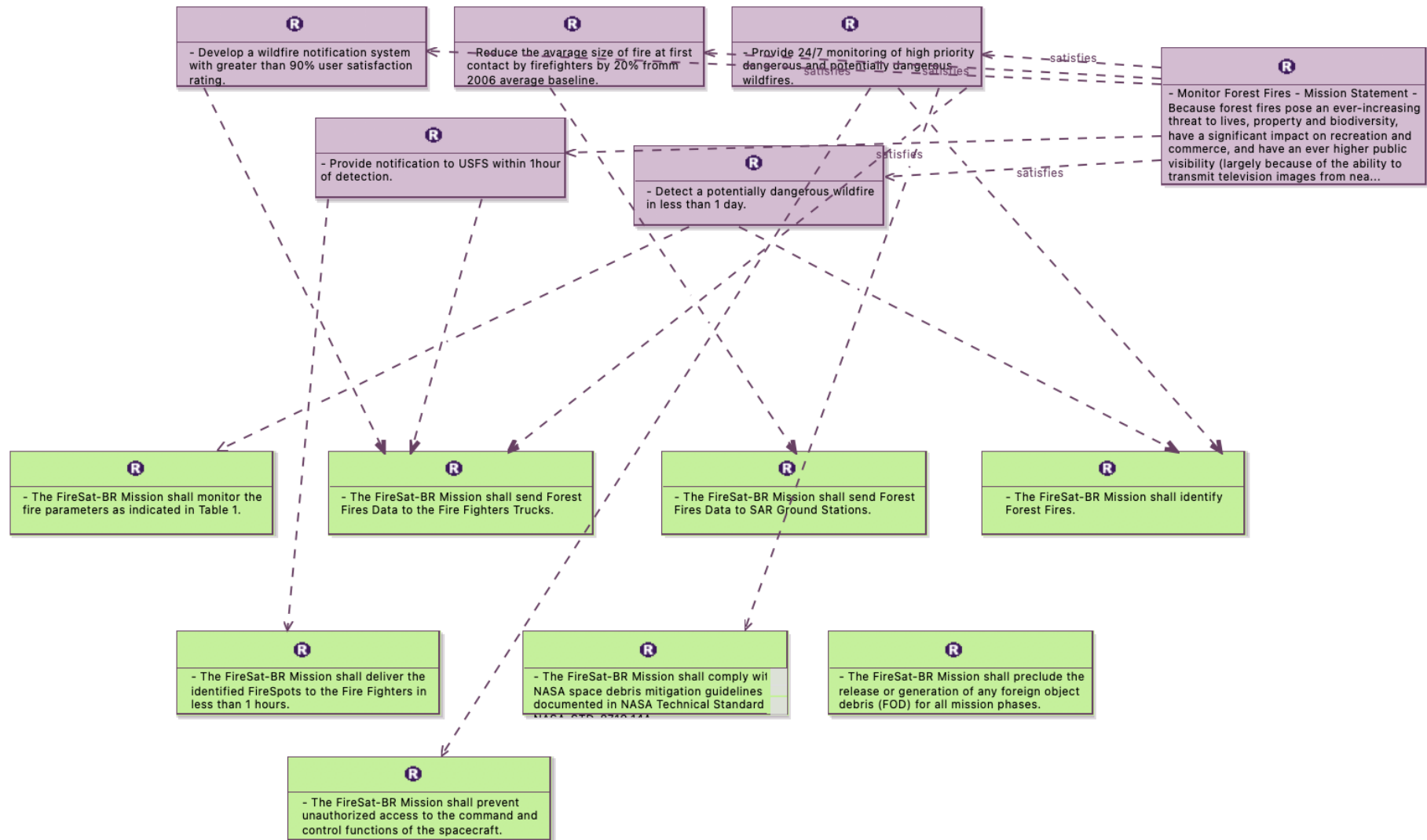
- ∨ System Analysis
 - ∨ [Capella Module]
 - ∨ Mission Statement
 - > [Mission Statement] Because forest fires pose an ever-increasing threat to lives...
 - ∨ Mission Requirements
 - ∨ Functional Requirements
 - ∨ **[MIS-XXX] The FireSat-BR Mission shall identify Forest Fires.**
 - ∨ [IE PUID] MIS-XXX
 - ∨ [Rationale] null
 - ∨ [VV Method] null
 - ∨ [VV Success Criteria] null
 - ∨ [VV Phase] null
 - ∨ [VV Procedure] null
 - ∨ [VV Report] null
 - > [MIS-XXX] The FireSat-BR Mission shall send Forest Fires Data to SAR Ground Stat.
 - > [MIS-XXX] The FireSat-BR Mission shall send Forest Fires Data to the Fire Fighte...
 - > [MIS-XXX] The FireSat-BR Mission shall monitor the fire parameters as indicated ...
 - > Non-Functional Requirements



Word



Traceability req_user – req_sys (nop-rop)



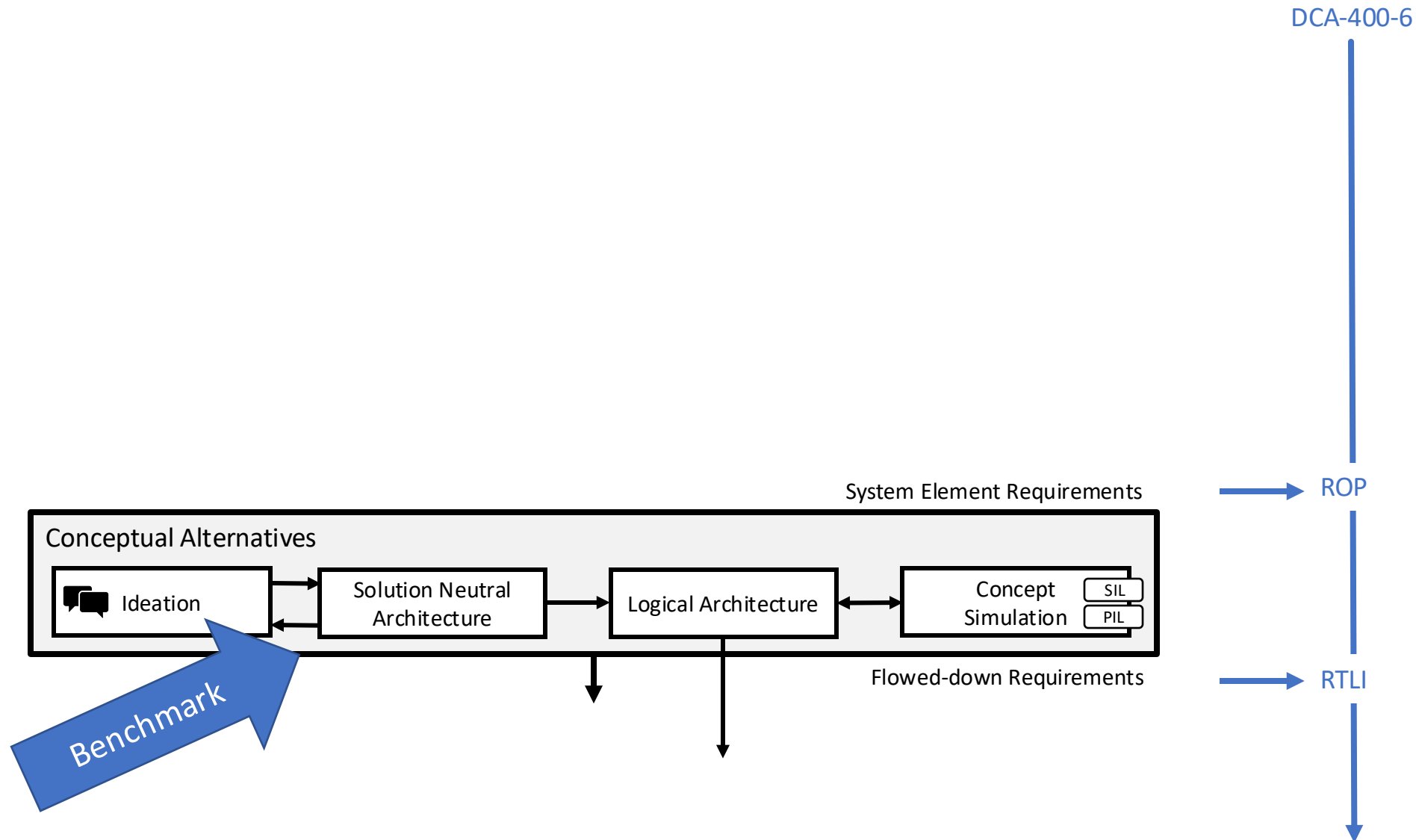


FAB: publicação do ROP

- Descrever o que o sistema tem que fazer para os stakeholders (OMs)
- Descrever o conceito de operação geral desse sistema com os stakeholders.
- Rastrear as necessidades aos requisitos.
- Justificar as interfaces e funções.
- Formaliza o que o sistema tem que prover sem explicar como e dar margem para os fornecedores.

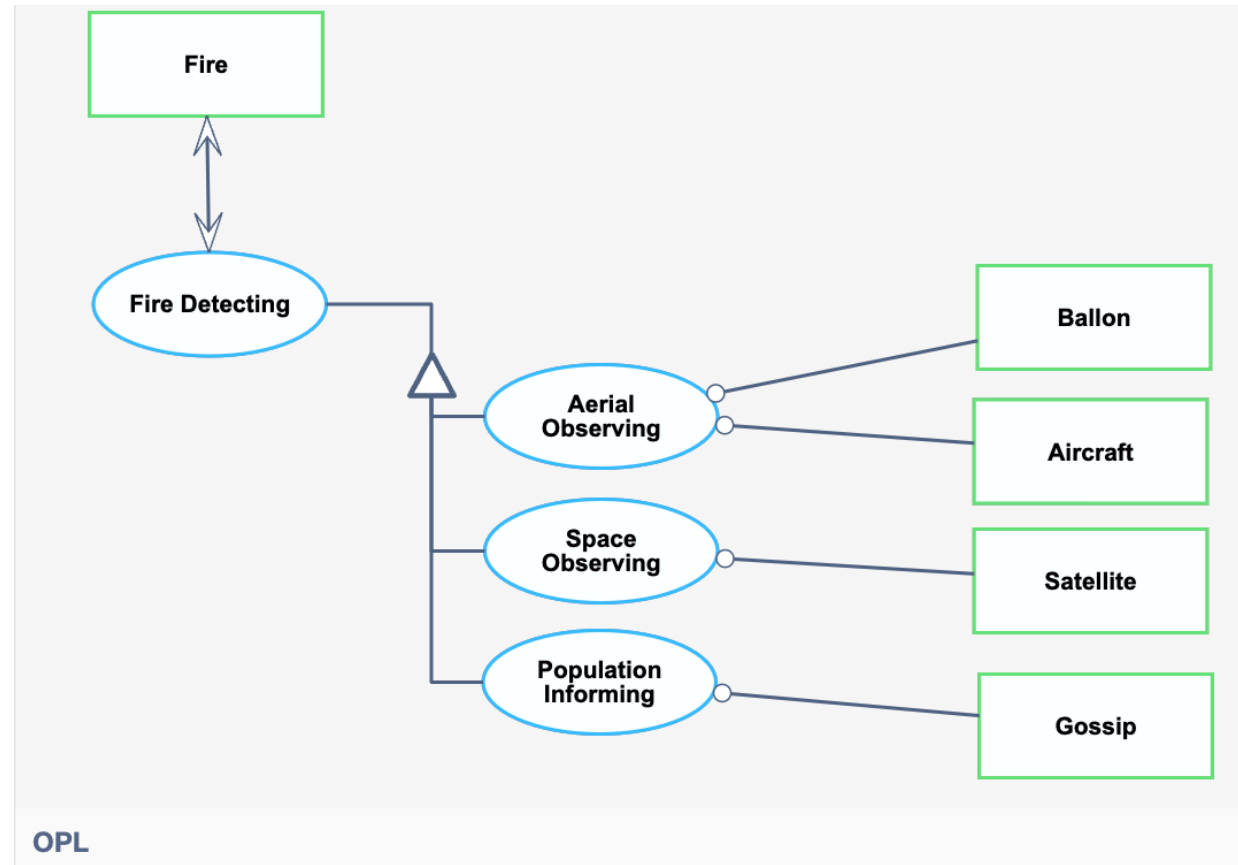


Conceptual Alternatives





Intention exploration

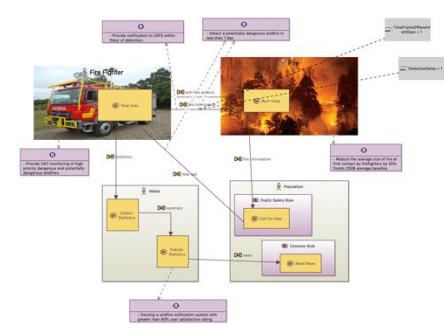


OPL

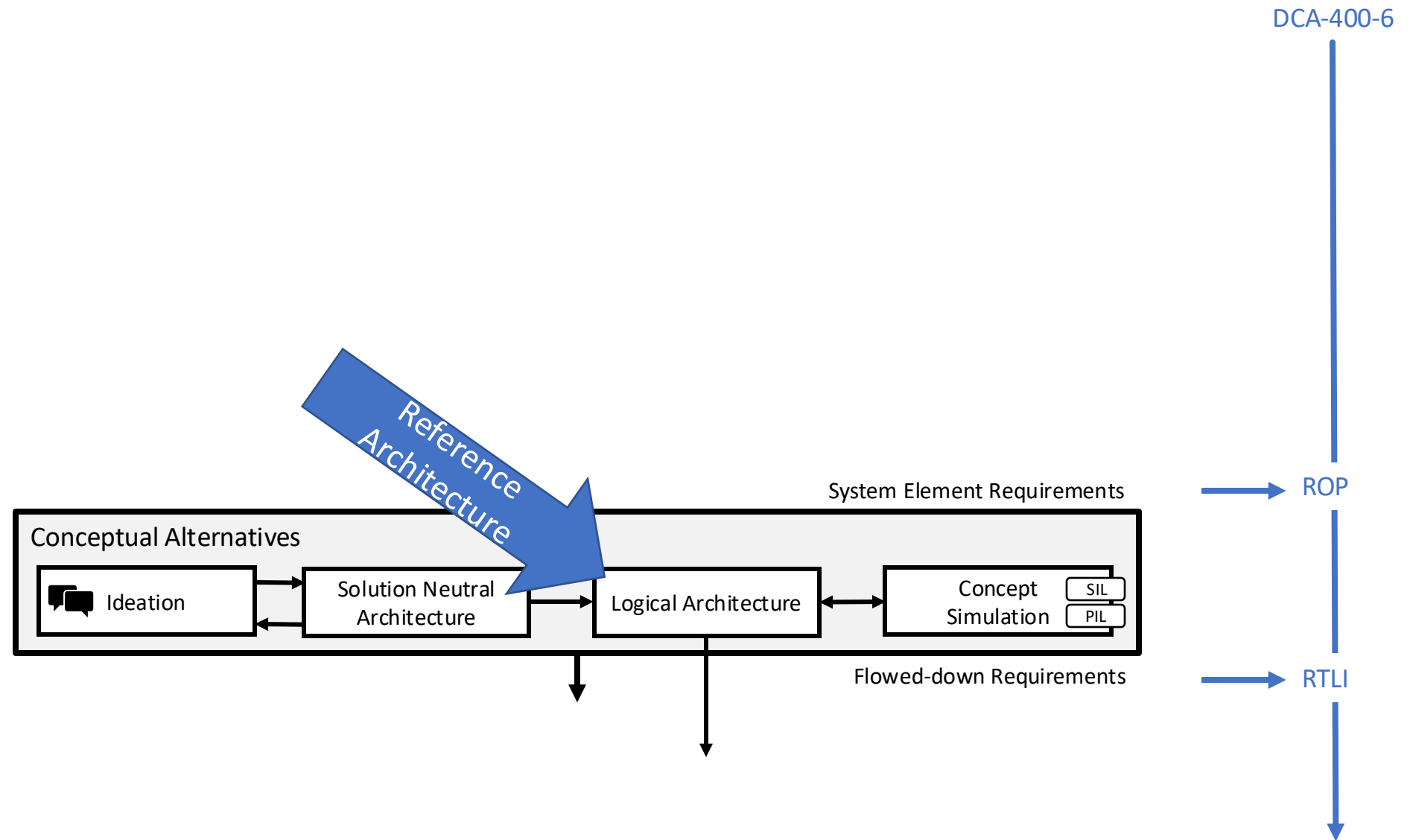
1. Aerial Observing, Population Informing and Space Observing are Fire Detecting.
2. Fire Detecting affects Fire.
3. Aerial Observing requires Aircraft and Ballon.
4. Space Observing requires Satellite.
5. Population Informing requires Gossip.

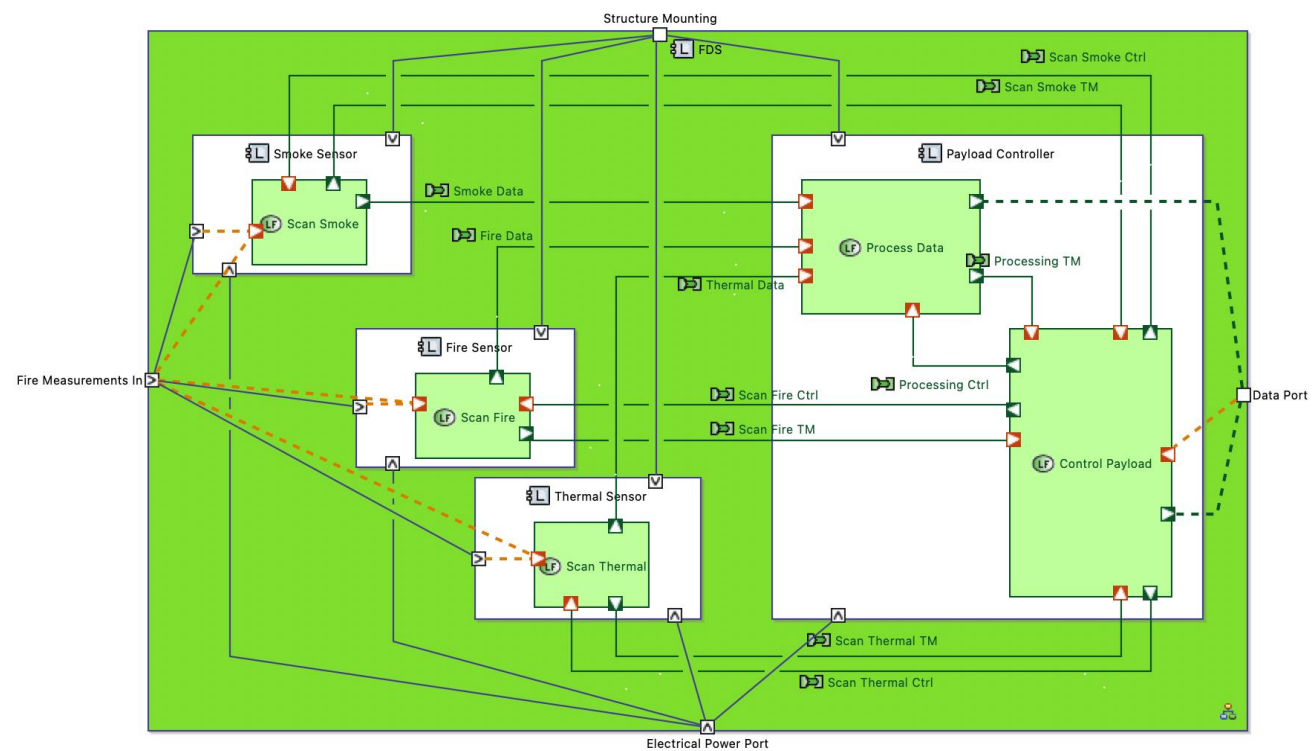
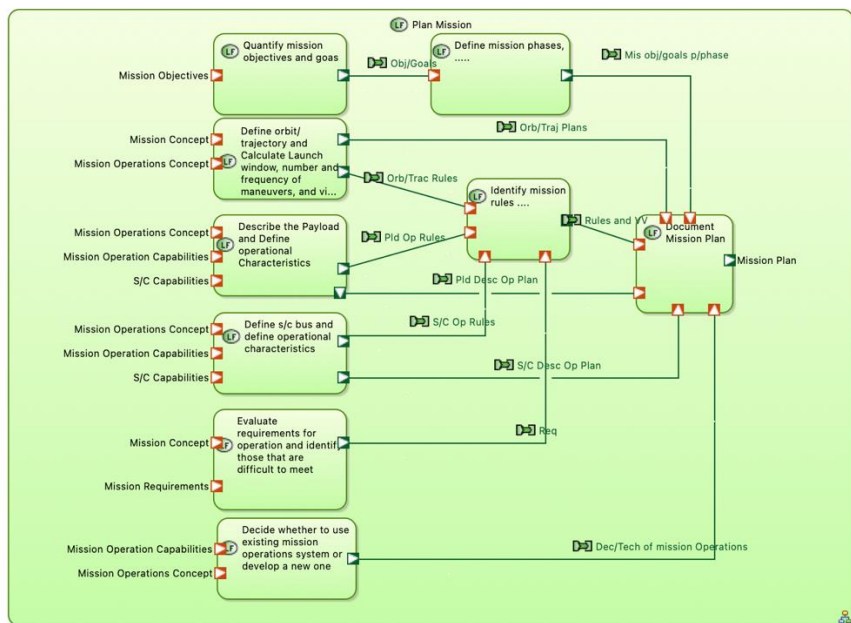
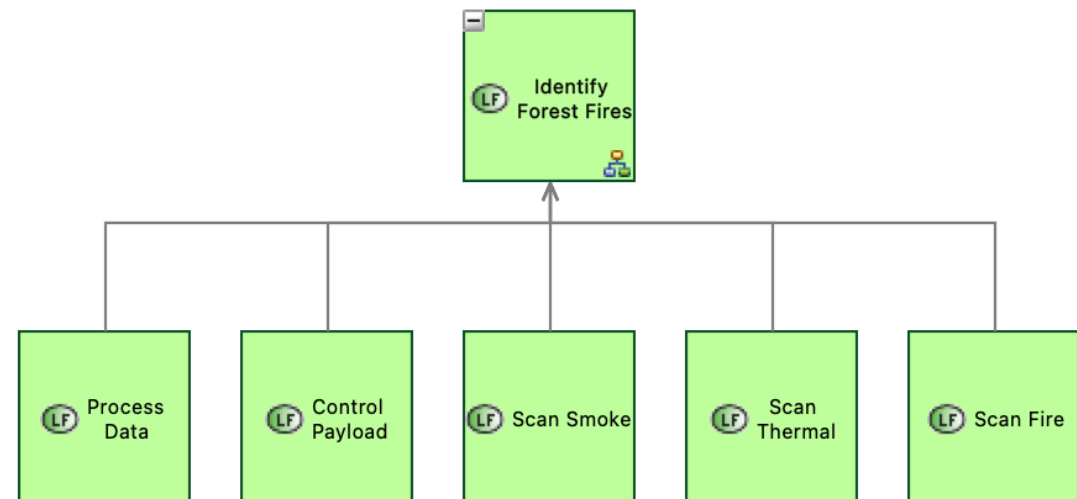
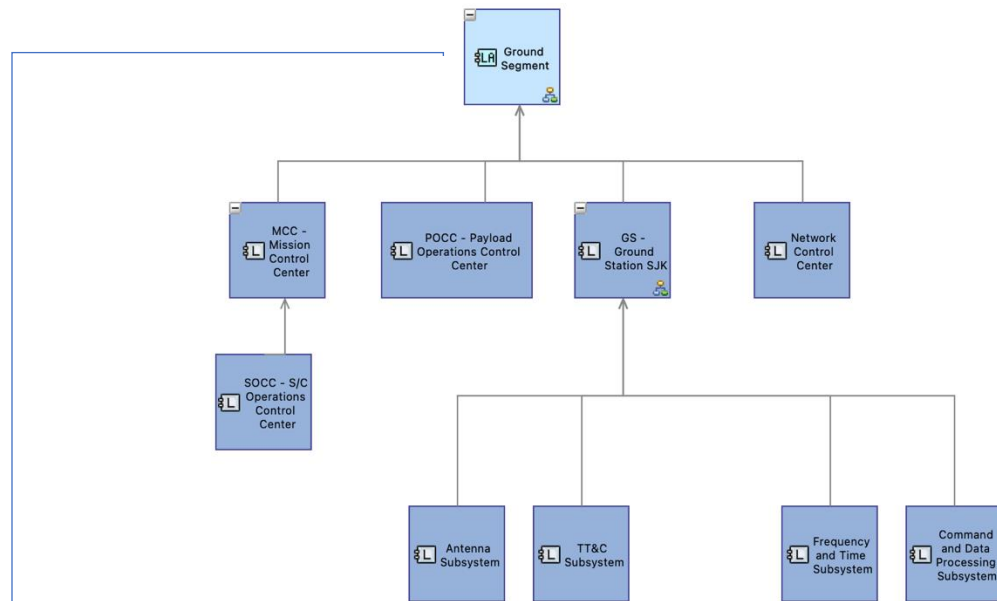


Trading



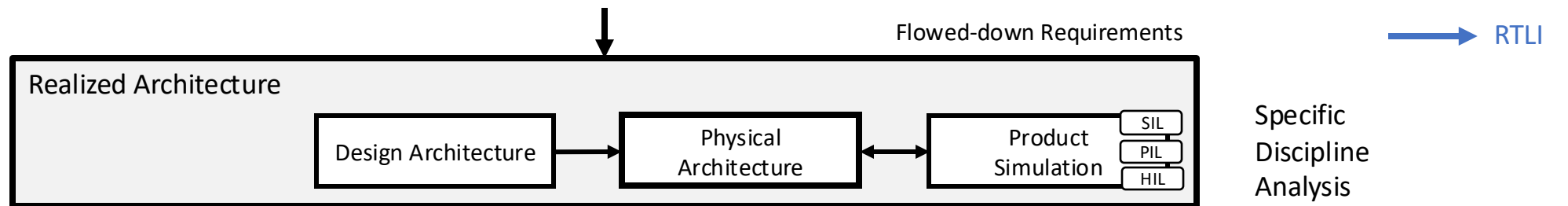
		Ballon	Aircraft	Satellite	Gossip
TimeFrameOfNewInformation	.4	-	+	+	0
DetectionDelay	.6	+	-	+	0
	Total	0	0	2	
	Weighted	.6	.4	1	

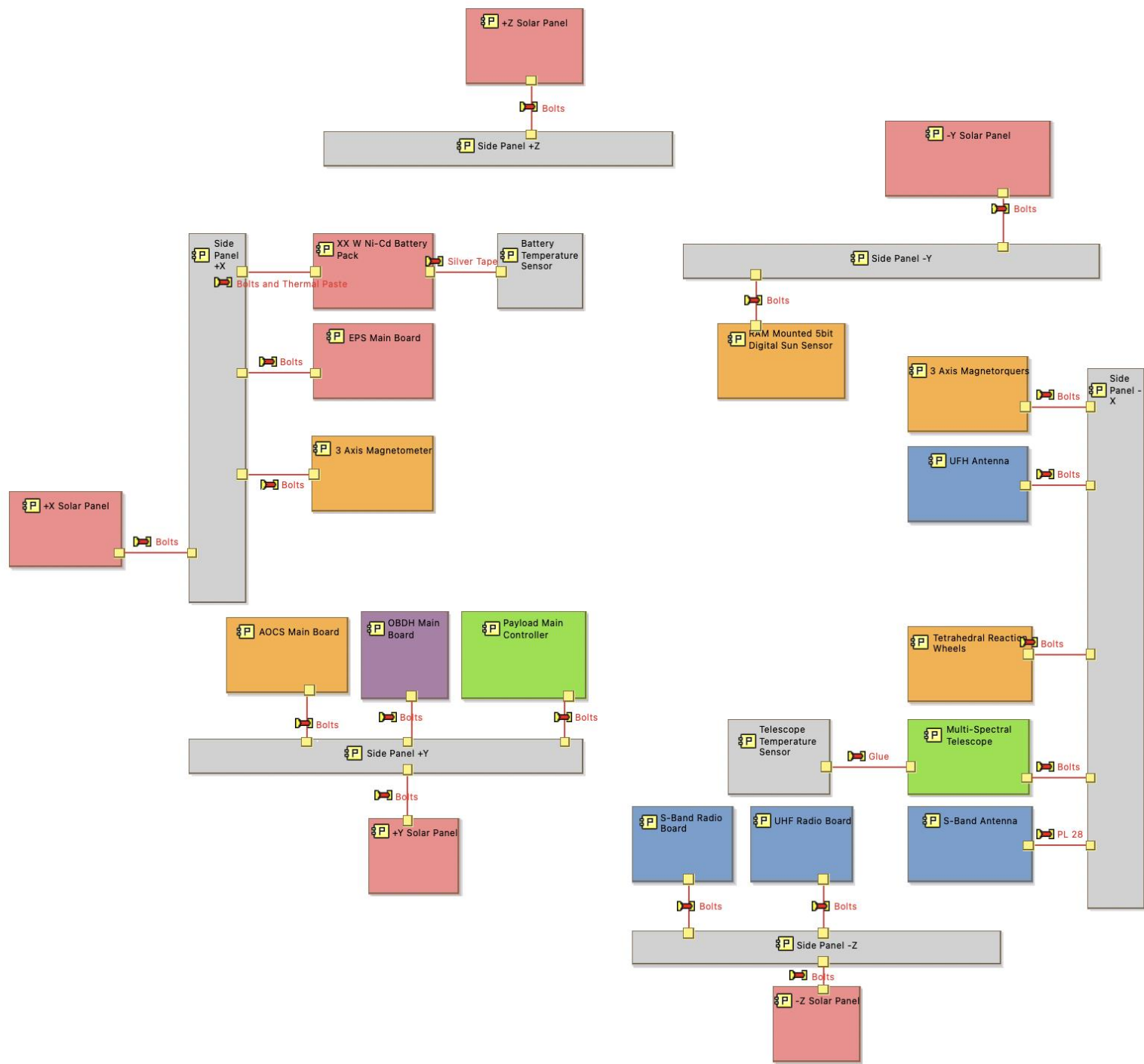


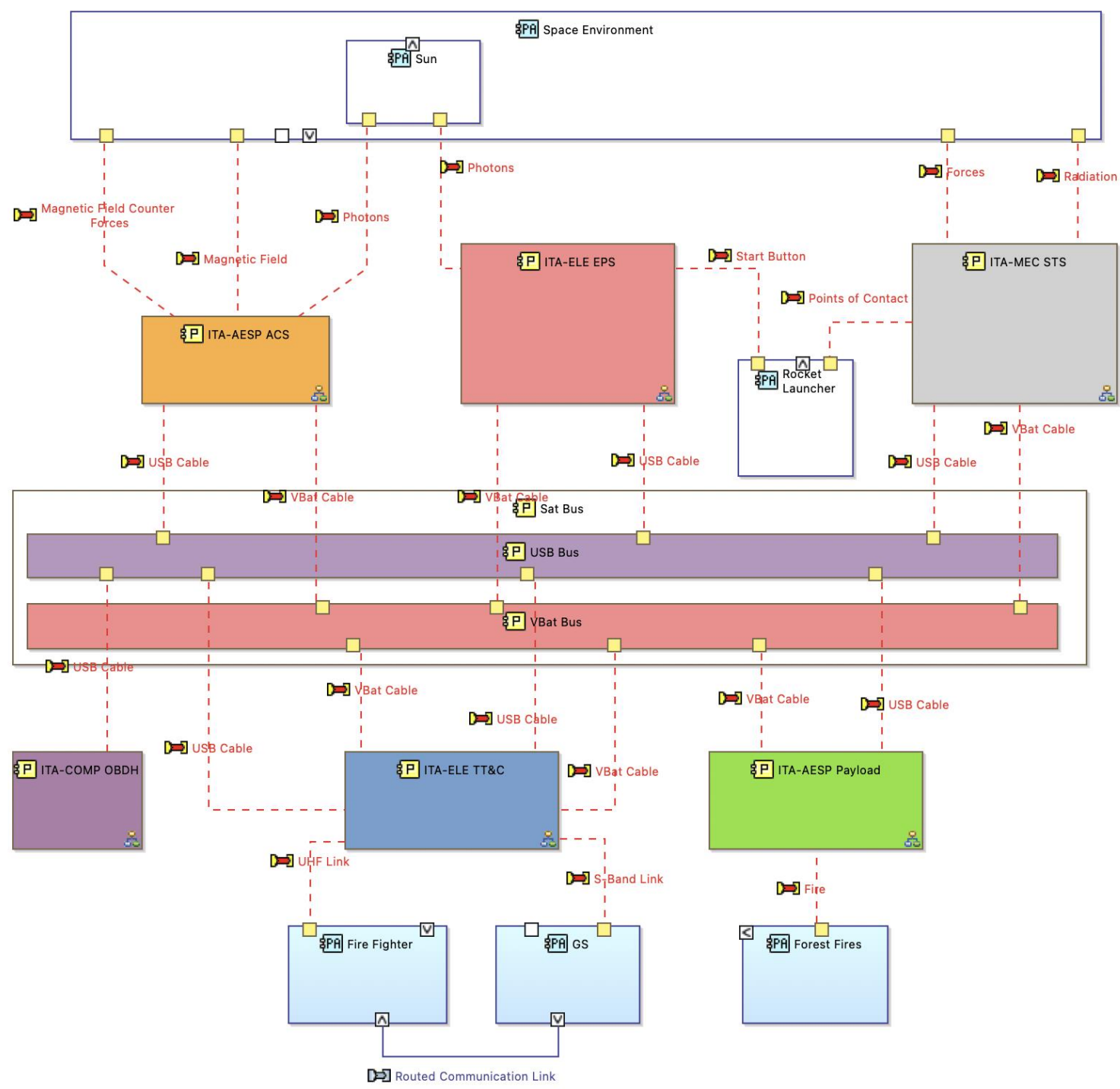


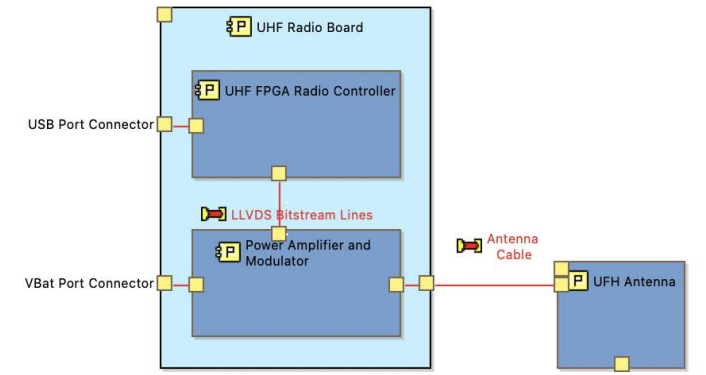
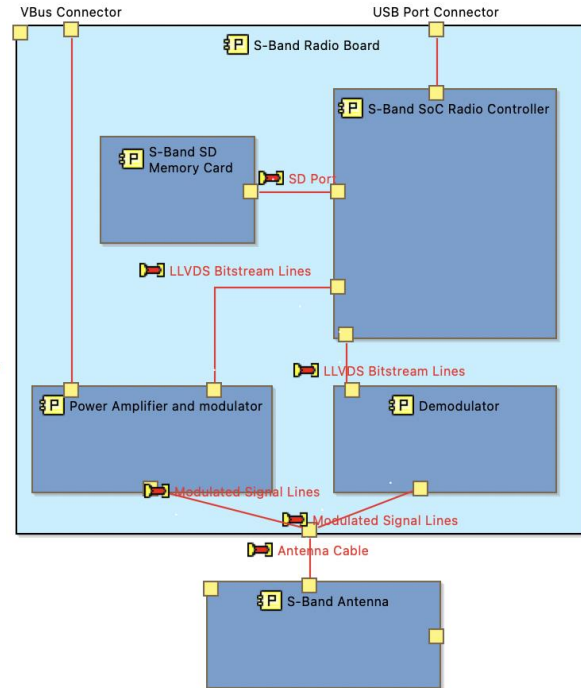
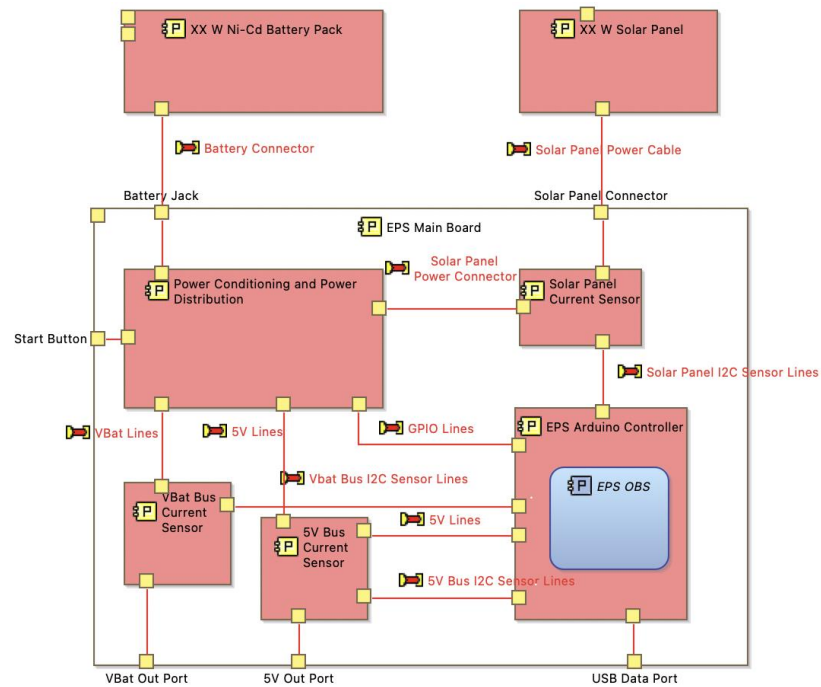
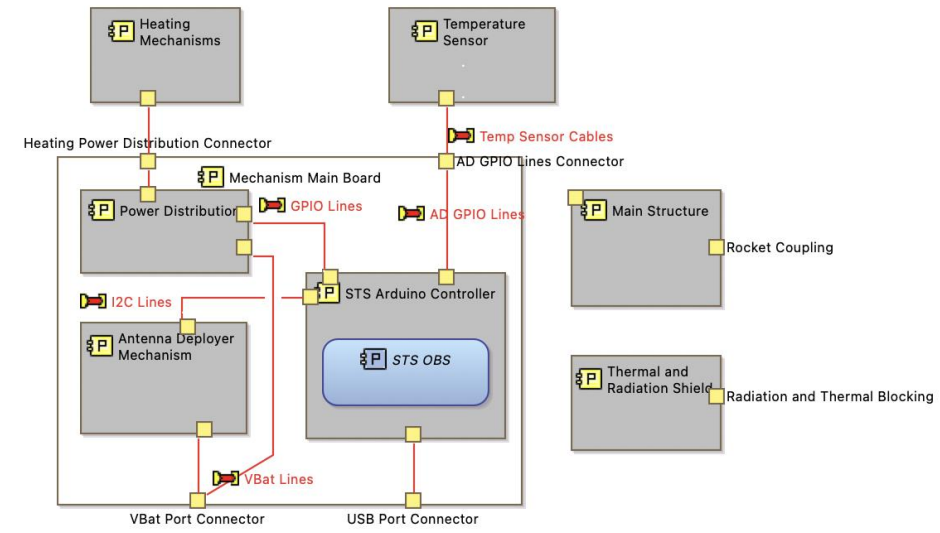
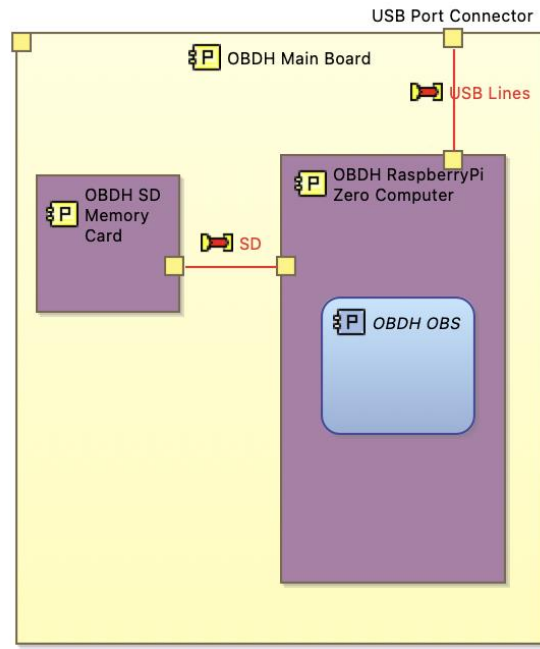
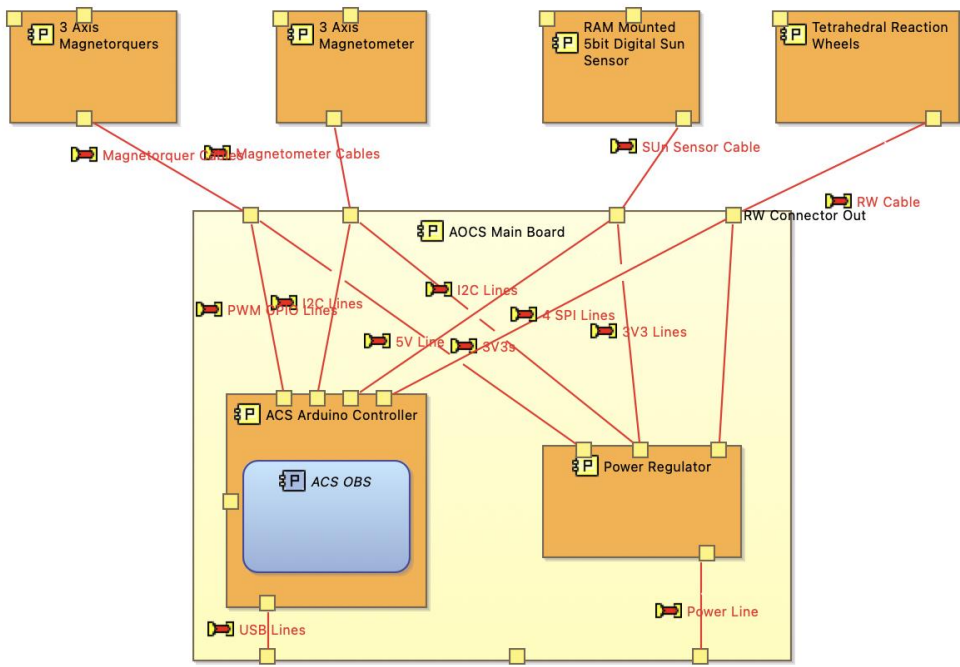


Realized Architecture











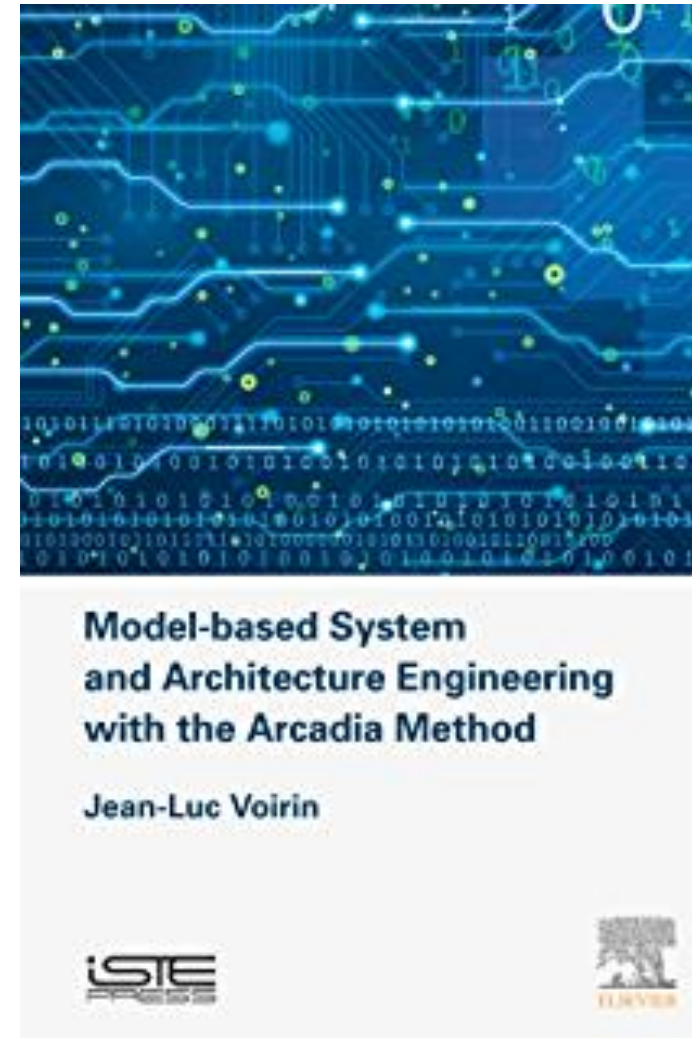
Arcadia Methodology

REF-006: VOIRIN, J.L. Model-based System and Architecture Engineering with the Arcadia Method. Elsevier, 2017. ISBN 978-0-0810-1794-4.

REF-007: ROQUES, P. Systems Architecture Modeling with the Arcadia Method – A Practical Guide to Capella. Elsevier, 2017. ISBN: 978-0-0810-1792-0



Key References





- Systems engineers have been making use of modeling techniques for a long time.
- **The technique of structured analysis and design (SADT) and structured real-time analytics (Structured Analysis for Real Time SA/RT) are some of the best known and date back to the 1980s.**
- There are many other approaches based on Petri nets or finite state machines.
- However, they are also limited by their comprehensiveness and expressiveness, as well as by the difficulty in integrating them with other formalisms and requirements.



- Unfortunately, in practice, it has been shown that the affiliation of the SysML language to UML often leads to difficulties in terms of understanding and use for systems engineers who are not also computer scientists.
- This is the reason that led Thales to define the ARCADIA method, structured by Jean-Luc Voirin, along with its underlying formalism, for his own needs.



<https://www.linkedin.com/in/jean-luc-voirin-8087a9155/>



W E B I N A R

La méthode Arcadia par l'exemple



Jean-Luc VOIRIN
Thales

eclipse.org/capella

 **Capella**

 **OBEO**



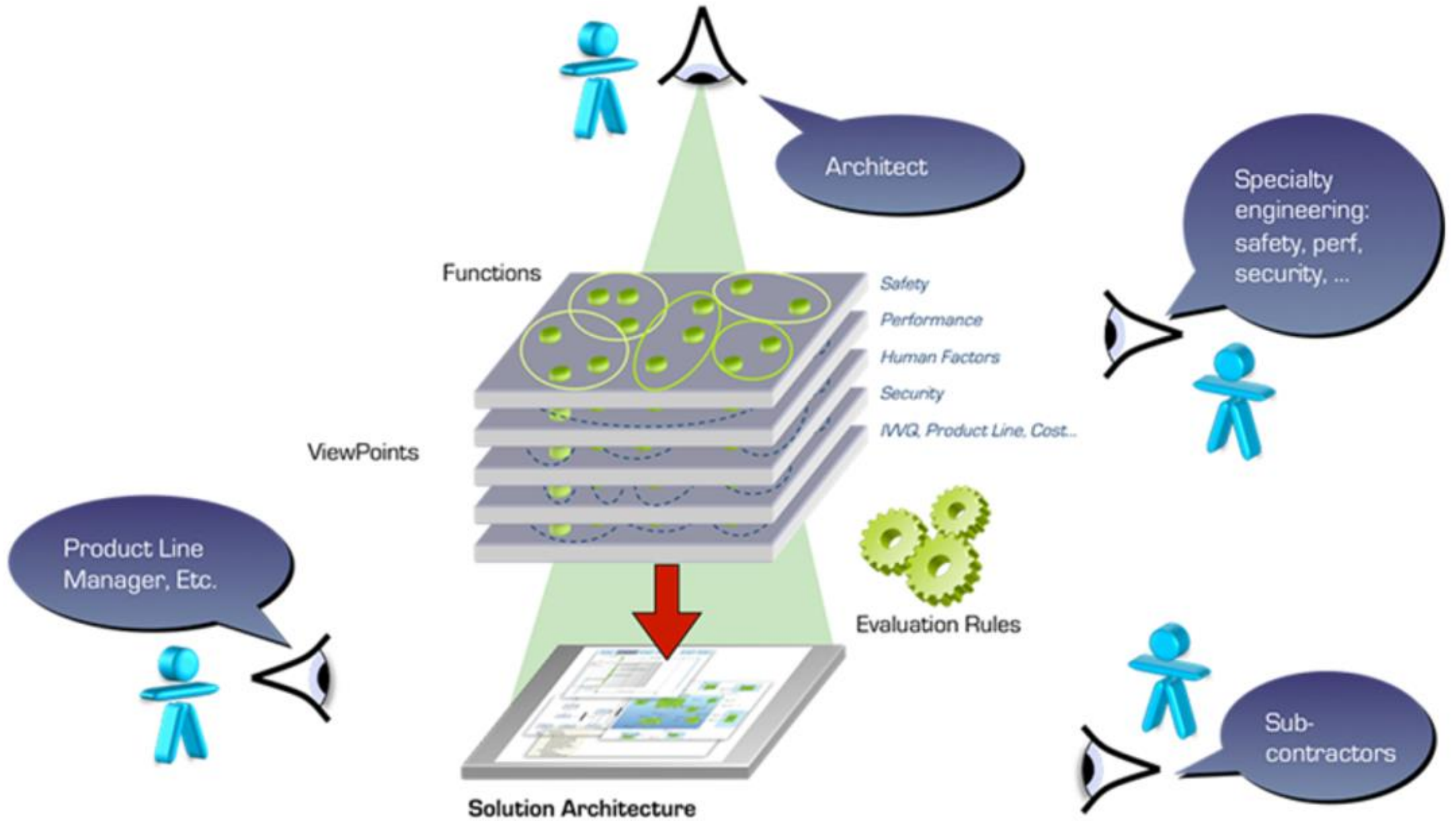
THALES

O espírito de Arcadia e Capella em 8 minutos

Content: Stéphane Bonnet
Thales

www.thalesgroup.com







Founding principles

- All engineering **stakeholders share the same methodology, the same information, the same description** of the need and the product in the form of a shared model;
- Each specialized type of engineering (e.g., safety, performance, cost, and mass) is formalized as a "**point of view**" against the requirements from which the proposed architecture is then verified;
- The **rules for early verification of the architecture are established** in order to verify the architecture as quickly as possible;
- **Co-engineering** between the different levels of engineering is supported by the joint elaboration of models, with the models of the different levels and specialties being deduced/validated/linked to each other.

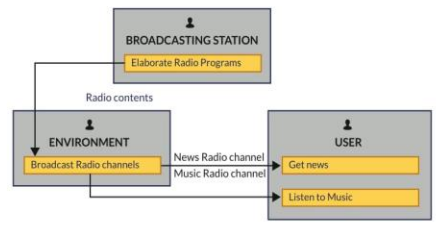


NEED

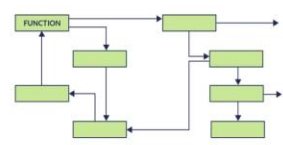
Customer Operational Need Analysis

What the users of the system need to accomplish

- ✓ Define operational capabilities
- ✓ Perform an operational need analysis

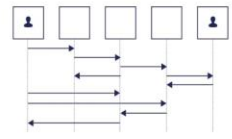


- Operational capabilities
- Actors, operational entities
- Actor activities
- Interactions between activities & actors
- Information used in activities & interactions
- Operational processes chaining activities
- Scenarios for dynamic behaviour



Dataflow: functions, op. activities interactions & exchanges

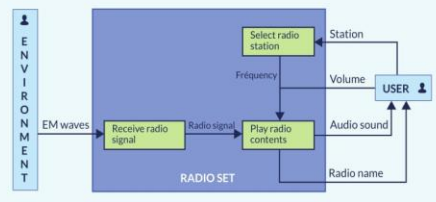
Scenarios: actors, system, components interactions & exchanges



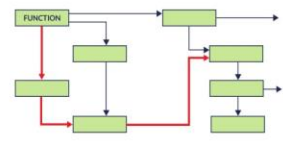
System/SW/HW Need Analysis

What the system has to accomplish for the Users

- ✓ Perform a capability trade-off analysis
- ✓ Perform a functional and non-functional analysis
- ✓ Formalise and consolidate requirements



- Actors and system, capabilities
- Functions of system & actors
- Dataflow exchanges between functions
- Functional chains traversing dataflow
- Information used in functions & exchanges, data model
- Scenarios for dynamic behaviour
- Modes & states

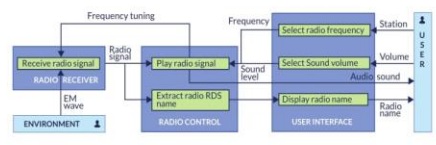


Functional chains, operational processes through functions & op. activities

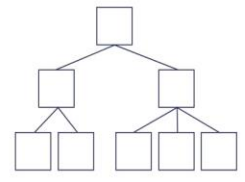
Logical Architecture Design

How the system will work so as to fulfil expectations

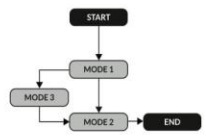
- ✓ Define architecture drivers and viewpoints
- ✓ Build candidate architectural breakdowns in components
- ✓ Select best compromise architecture



- SAME CONCEPTS, PLUS:**
- Components
 - Component ports and interfaces
 - Exchanges between components
 - Function allocation to components
 - Component interface justification by functional exchanges allocation



Breakdown of functions & components



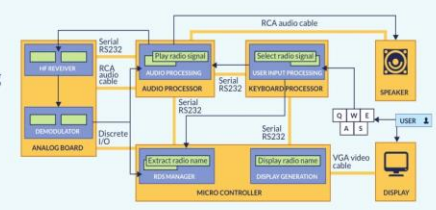
Modes & states of actors, system, components

SOLUTIONS

Physical Architecture Design

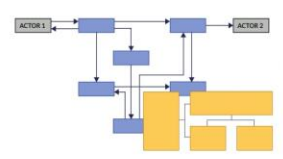
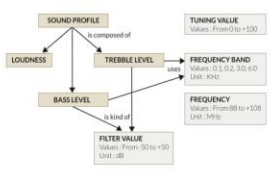
How the system will be developed & built

- ✓ Define architectural patterns
- ✓ Consider reuse of existing assets design a physical
- ✓ Design a physical reference architecture
- ✓ Validate and check it



- SAME CONCEPTS, PLUS:**
- Behavioural components refining logical ones, and implementing functional behaviour
 - Implementation components supplying resources for behavioural components
 - Physical links between implementation components

Data model: dataflow & scenario contents, definition & justification of interfaces

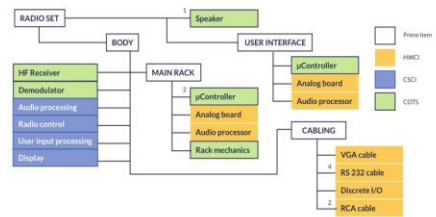


Component wiring: all kinds of components

Development Contracts

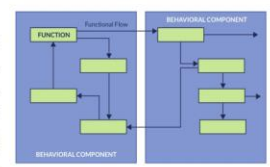
What is expected from each designer/ sub-contractor

- ✓ Define a components IVVQ strategy
- ✓ Define & enforce a PBS and component integration contract



- Configuration items tree
- Parts numbers, quantities
- Development contract (expected behaviour, interfaces, scenarios, resource consumption, non-functional properties...)

Allocation of op.activities to actors, of functions to components, of behav.components to impl.components, of dataflows to interfaces, of elements to configuration items





XP Z67-140 - ARCADIA

[Norme XP Z67-140 \(afnor.org\)](https://norminfo.afnor.org/norme/XP%20Z67-140/tech...)

Browser address bar: <https://norminfo.afnor.org/norme/XP%20Z67-140/tech...>

Search bar: Recherche : mot clé, sujet, n° norme

Buttons: Accédez aux tutoriels, Identifiez-vous

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SUIVRE  

NORME EN REEXAMEN

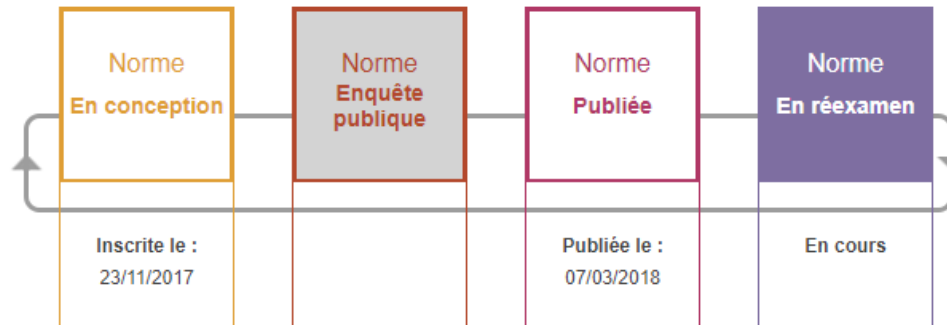
Technologies de l'information - ARCADIA - Méthode pour l'ingénierie des systèmes soutenue par son langage de modélisation conceptuel - Description Générale - Spécification de la méthode de définition de l'ingénierie et du langage de modélisation
XP Z67-140

Suivi par la commission : [Ingénierie et qualité du logiciel et des systèmes](#)
Origine des travaux : Française
Type : Expérimentale
Motif : Nouveau document
Résumé : La méthode ARCADIA peut être appliquée à la définition de la conception de tout type de système, en se concentrant sur la description et l'évaluation des propriétés de conception (coût, performance, sécurité, réutilisation, consommation, poids ...).

[Je veux en savoir plus](#)

[J'accède à la consultation](#)

Vie de la norme



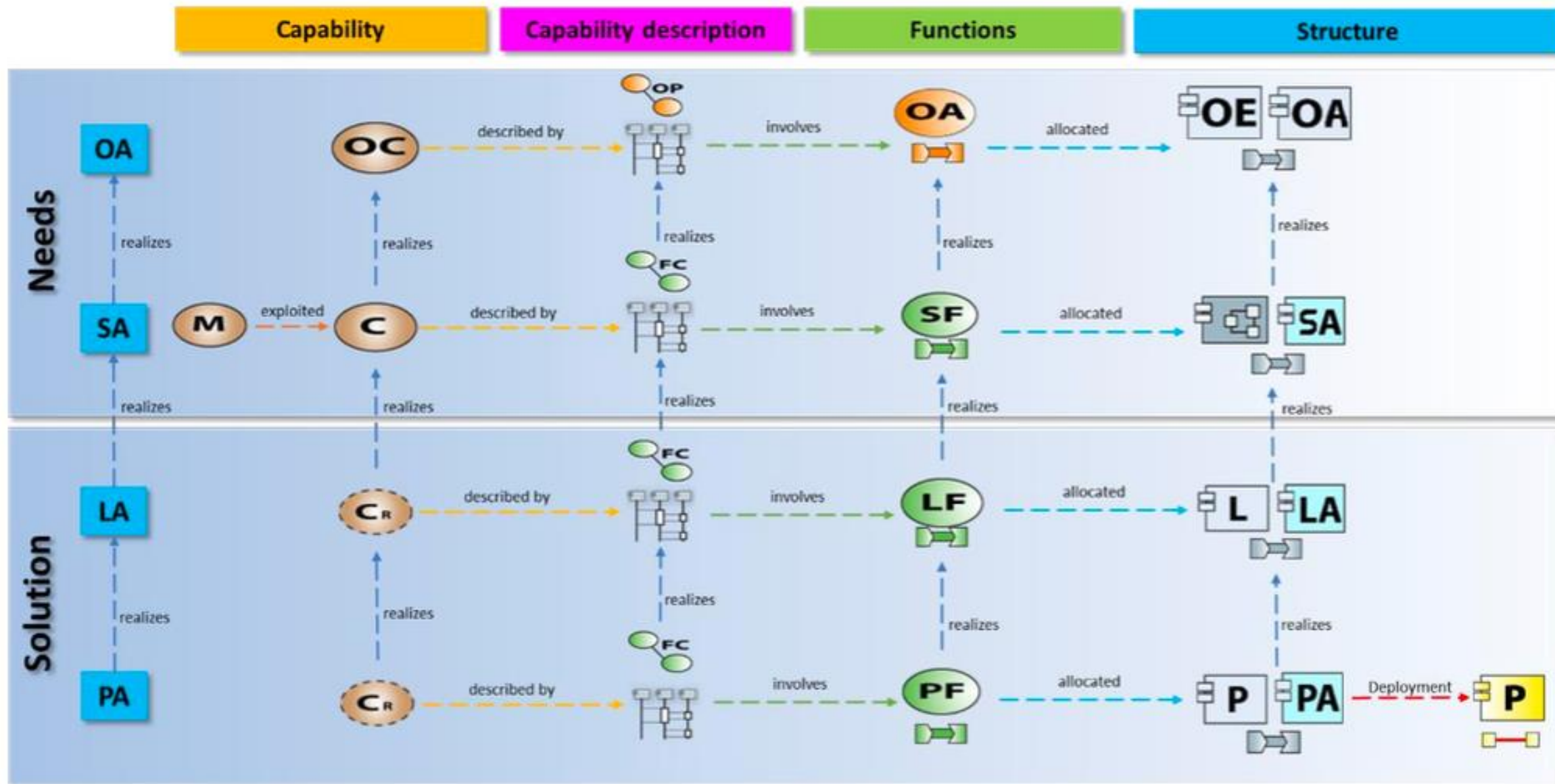


Figure 2.3: Arcadia ontology traceability




















































Arcadia layer	Requirements	Capability	Capability description	Functional	Structure	Modes and States	Data	Interfaces
Operational Analysis	R-OA	OA1	OA2	OA3	OA4	M&S-OA5	D-OA6	I-OA7
	Capture stakeholder requirements	Define Operational Capabilities	Define processes and scenarios	Define Operational Activities and interactions	Capture Operational Entities and Actors. Allocate Operational Activities to Operational Actors, Entities	Define operational modes and states	Define operational data model	Define interfaces and describe interfaces scenarios
	 				 	 	 	
System Analysis	R-SA	SA1	SA2	SA3	SA4	M&S-SA5	D-SA6	I-SA7
	Derive Stakeholder requirements and capture System requirements	Define System Missions and System Capabilities	Define Functional Chains and Scenarios.	Define System Functions. Define Functional Exchanges and components	Allocate System Functions to System and Actors	Define system modes and states	Define system data model	Define interfaces and describe interfaces scenarios Enrich Logical Scenarios.
	 	 			 	 	 	
Logical Architecture	R-LA	LA1	LA2	LA3	LA4	M&S-LA5	D-LA6	I-LA7
	Derive system requirements and Capture components requirements	Transition Capabilities Realization from system layer	Define Functional Chains and scenarios	Derive System Functions and define Logical Functions. Define Functional Exchanges and components.	Allocate Logical Functions to Logical Components	Define logical components modes and states	Define logical data model	Delegate System Interfaces and create Logical Interfaces. Enrich Logical Scenarios.
	 				 	 	 	
Physical Architecture	R-PA	PA1	PA2	PA3	PA4	M&S-PA5	D-PA6	I-PA7
	Derive logical requirements and capture physical requirements	Transition Capabilities Realization from logical layer	Define Functional Chains, Scenarios, and Physical Path	Derive Logical Functions and define Physical Functions. Define Functional Exchanges and components.	Define Physical Nodes and refine Behavioural Physical Components. Allocate Behavioural Components.	Define physical nodes modes and states	Define physical data model	Delegate Logical Interfaces and create Physical Interface. Enrich Physical Scenarios.
	 				 	 	 	

Table 3.2: Arcadia matrix activities



Arcadia layer	Requirements	Capability	Capability description	Functional	Structural	Modes and States	Data	Interfaces
Operational Analysis	R-OA No dedicated diagram	OA1 [OCB] Operational Capabilities	OA2 [OAS] Operational Activity Scenario [OPD] Operational Process Scenario [OES] Operational Entity Scenario	OA3 [OABD] Operational Activity Breakdown Diagram [OAIB] Operational Activity Interaction Blank	OA4 [OEBD] Operational Entities Blank Diagram [ORB] Operational Roles Blank [OAB] Operational Architecture Blank	M&S-OA5 [MSM] Modes and States	D-OA6 [CDB] Class Diagram	I-OA7 [IDB] Interface Definition Blank [CEI] Component External Interfaces [IS] Interface Scenario [CDI] Component Detailed Interface
System Analysis	R-SA No dedicated diagram	SA1 [MCB] Mission and Capabilities Blank [CC] Contextual Capability	SA2 [FS] System Functional Scenario [ES] System Entity Scenario [SFCD] System Functional Chain Description	SA3 [SFBD] System Functional Breakdown Diagram [SDFB] System Data Flow Blank	SA4 [CSA] Contextual System Actor [SAB] System Architecture Blank	M&S-SA5 [MSM] Modes and States	D-SA6 [CDB] Class Diagram	I-SA7 [IDB] Interface Definition Blank [CEI] Component External Interfaces [IS] Interface Scenario [CDI] Component Detailed Interface
Logical Architecture	R-LA No dedicated diagram	LA1 [CRB] Capabilities Realization Blank [CRI] Contextual Capability Realization Involvement	LA2 [FS] Logical Functional Scenario [ES] Logical Entity Scenario [LFCD] Logical Functional Chain Description	LA3 [LFBD] Logical Functional Breakdown Diagram [LDFB] Logical Data Flow Blank	LA4 [LCBD] Logical Component Breakdown Diagram [LAB] Logical Architecture Blank	M&S-LA5 [MSM] Modes and States	D-LA6 [CDB] Class Diagram	I-LA7 [IDB] Interface Definition Blank [CEI] Component External Interfaces [IS] Interface Scenario [CDI] Component Detailed Interface
Physical Architecture	R-PA No dedicated diagram	PA1 [CRB] Capabilities Realization Blank [CRI] Contextual Capability Realization Involvement	PA2 [FS] Physical Functional Scenario [ES] Physical Entity Scenario [PFCD] Physical Functional Chain Description	PA3 [PFBD] Physical Functional Breakdown Diagram [PDFB] Physical Data Flow Blank	PA4 [PCBD] Physical Component Breakdown Diagram [PAB] Physical Architecture Blank	M&S-PA5 [MSM] Modes and States	D-PA6 [CDB] Class Diagram	I-PA7 [IDB] Interface Definition Blank [CEI] Component External Interfaces [IS] Interface Scenario [CDI] Component Detailed Interface

Table 3.3: Arcadia diagrams matrix



ADOPTERS

Eclipse Capella is a MBSE solution adopted worldwide in various industrial domains.
Discover some of the many organizations using Capella.

<https://www.eclipse.org/capella/adopters.html>





Context Analysis



T2 – Consider the whole problem, the whole solution and the full lifecycle

- Systems Engineering is concerned with the **whole problem and the whole solution**, including how the “**intervention system**” will interact with its environment as part of a larger system when it is deployed, and all the enabling systems and services required to establish and maintain system effectiveness throughout its lifecycle until eventual satisfactory disposal.
- We need to consider the **full lifecycle of the entire solution, including all the enabling systems that go along with the system of interest**



PROBLEM SPACE

Topic	Problem-Space application
Understand what is being asked	Establish a clear definition of problem and system context. Understand what success means for each stakeholder, and establish shared values, purpose and intent. Establish a shared understanding of the problem and system context.
Why this problem matters	Understand the problem as a system. Recognize the constraints, the system boundaries, and the interdependencies between the problem and the system. Understand the system's purpose and how it relates to the system's stakeholders.
Understand and manage interdependencies	Understand how the elements of the problem interact, and how the system's purpose will change over time. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Align the parts to the big picture of the system	Align the parts to the big picture of the system. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Specify Engineering Objectives	Each level of the system provides the problem for the system below.
Base decisions on values and intended performance	Recognize that the system is a complex, dynamic, and interconnected system. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Understand, manage, and coordinate interdependencies	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Recognize and manage behavior	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Feedback	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Values	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
System and Environment	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.
Support the people	Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders. Understand the system's purpose and how it relates to the system's stakeholders.

- viewing the **problem as a system**,
- understanding how the **interdependencies between the elements in the problem space create the “problem symptoms”**, and how the “intervention system” might alleviate the problem symptoms
- **understanding stakeholder interactions** and interdependencies and establishing **overall agreed purpose** and success criteria
- anticipating and aiming to minimize potential adverse or unintended consequences of the intervention system
- scanning for and early detection of anomalous behavior and unintended consequences – not all can be anticipated beforehand



TYPES OF PROBLEMS

- Problems can be “tame,” “regular,” or “wicked”:
 - **Tame problems:** are those that the solution may be **well-defined and obvious**.
 - **Regular problems:** are those that are encountered on a regular basis. Their **solutions may not be obvious**, thus serious attention should be given to every aspect of them.
 - **Wicked problems:** are those that **cannot be fully solved, or perhaps even fully defined**.



CHARACTERISTICS OF A "WICKED PROBLEM"



Many stakeholders involved



Complex context



Poorly Defined



Solutions require design and analysis



Decisions require weighing value trade-offs

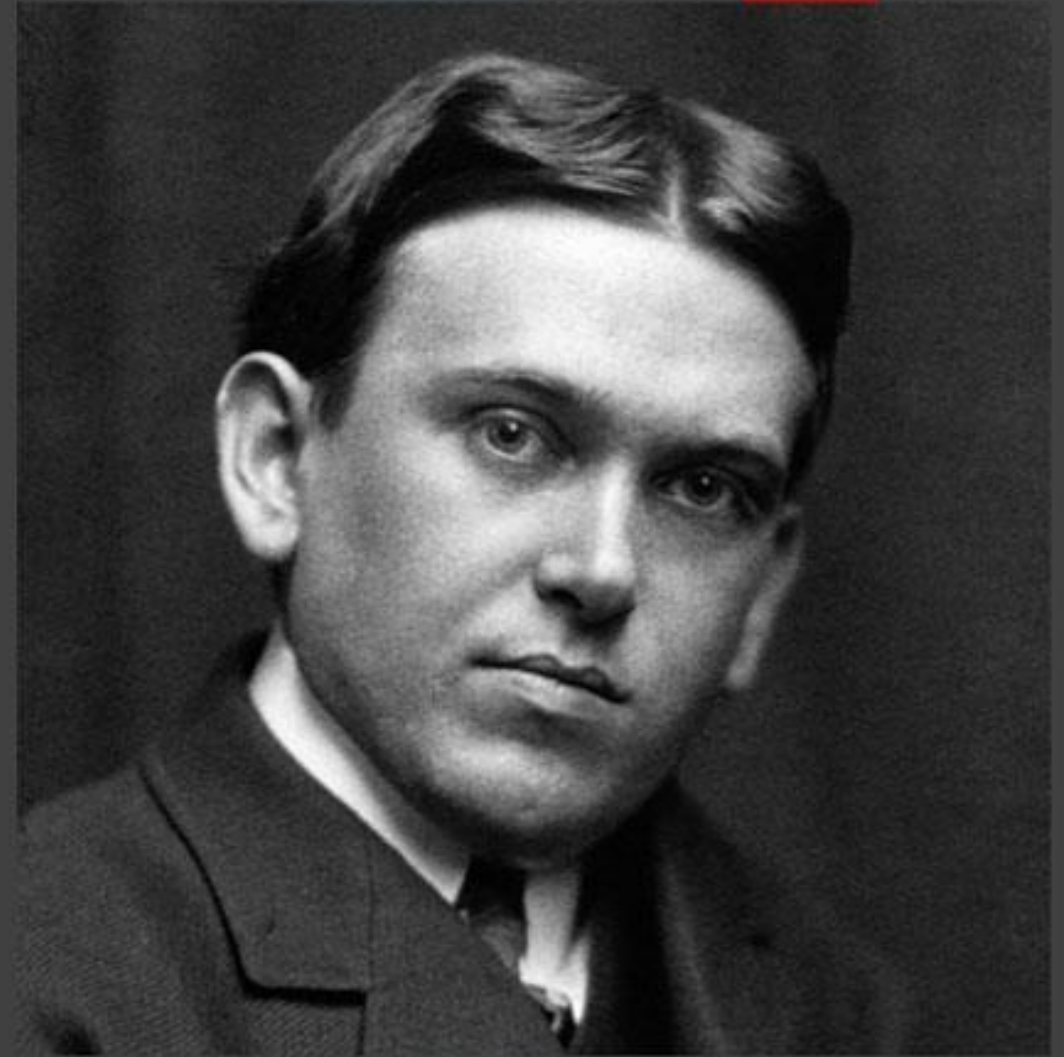


Long time horizons



For every complex problem
there is an answer that is
clear, simple, and wrong

[H.L. Mencken]





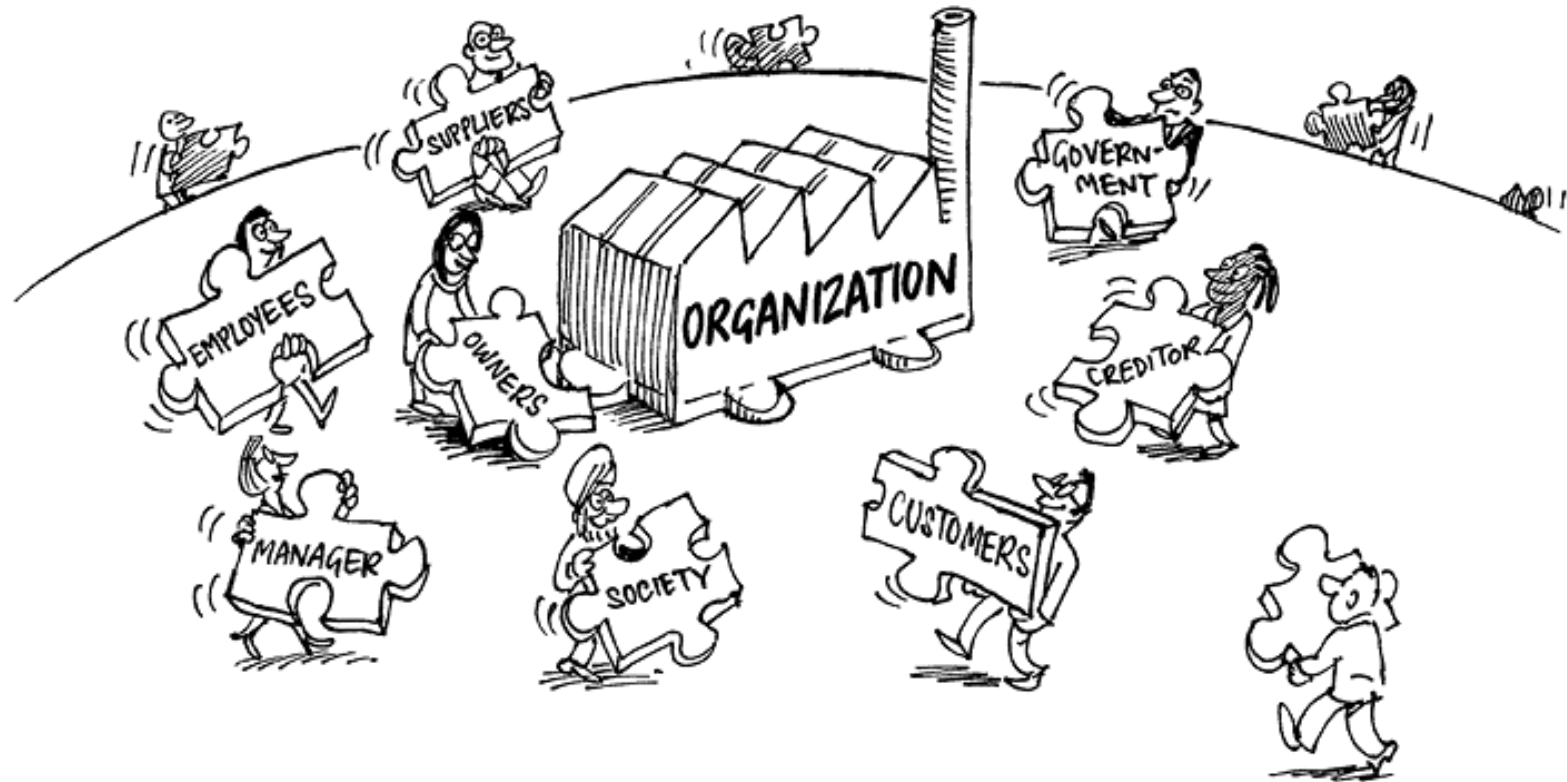
STAKEHOLDERS

1h



Stakeholders

- A stakeholder is any individual, group or organization that can affect, be affected by a project.



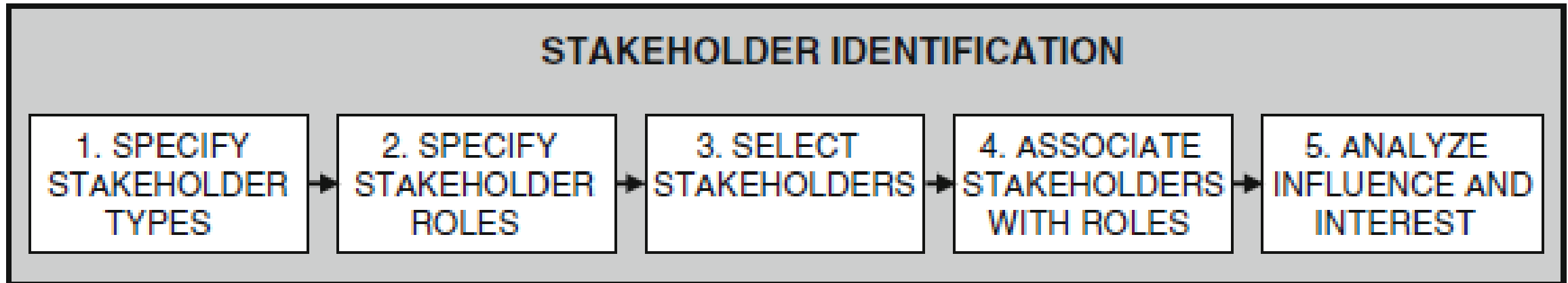


One of many stakeholder identification process:

Method for stakeholder identification in interorganizational environments

Luciana C. Ballejos • Jorge M. Montagna

STAKEHOLDER DEFINITION



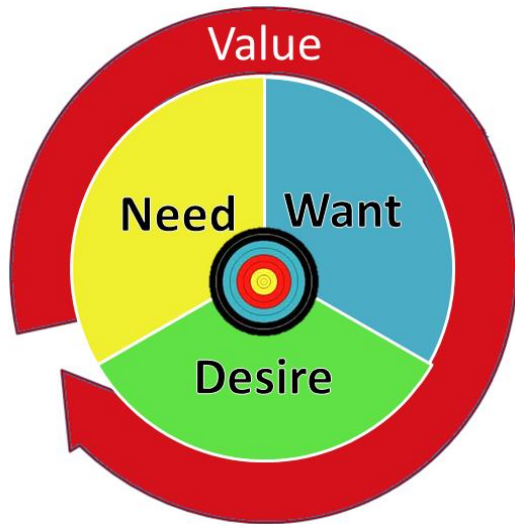
By executing the first step, diverse stakeholders' attributes are analyzed, such as: performed functions, hierarchical levels, abilities or knowledge, and geographical location. The roles that stakeholders may play along the project lifecycle are determined. The third step is devoted to selecting the concrete stakeholders that will represent the diverse interests in the project. The identified stakeholders are associated to the roles specified in Step 2. Tools for analyzing the influence and interest each of them may have in relation to the project and its success.



At the end: Stakeholder “Requirements”

- Stakeholder **requirements** describe the needs, wants, desires, expectations and constraints of stakeholders
 - Defines value to be created for stakeholders

STAKEHOLDER DEFINITION



ID	Need	Stakeholder
N1	"Need to notify support manager when a 'support request' is initiated."	Support manager
N2	"Need to assign support request to appropriate support engineer."	Support manager
N3	"Need to keep customer informed of the progress of a support request."	Customer (user)



WHAT IS IN THE OPERATIONAL ANALYSIS (OA)



Operational Analysis

“What **system users** must achieve”

“What the **users of the system** need to accomplish”

- This perspective analyses the issue of **operational users**, by identifying **actors that have to interact with the system**, their **goals, activities, constraints and the interaction conditions between them**.
- Analysis of the issues of operational users by identifying the **actors that must interact with the system**, their **activities and their interactions with each other**.



- Trying to best satisfy a customer need, **without having an imposed system scope.**

- OA *should **not mention** the system, so as not to bar itself from potentially interesting alternatives for achieving the satisfaction of customer needs*: it aims at understanding this need without any *a priori* assumptions about how the system will contribute thereto; this is to not restrict the scope of possibilities too quickly.



- EXAMPLE.– Suppose that the customer need is to be able to hang a mirror on a wall.

If this need is translated too quickly into “how to attach a dowel to the wall with a drill?”



- this prematurely **excludes other possibilities (such as using glue, for example),**
- And, also, criteria that would help guiding the process toward the right solution (**such as the need or not to be able to disassemble the mirror later**).



Arcadia method – operational analysis summary

Define missions and required operational capabilities	determining future system and environment users' missions – or more generally their motivations, expectations, goals, objectives, intentions, etc., as well as the capabilities required to assume these missions.
Perform operational needs analysis	capture the conditions for the completion of a mission previously identified, and those for the implementation of associated capabilities, mainly through the activities and interactions of the key players that contribute thereto.



OA ELEMENTS VOCABULARY

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111

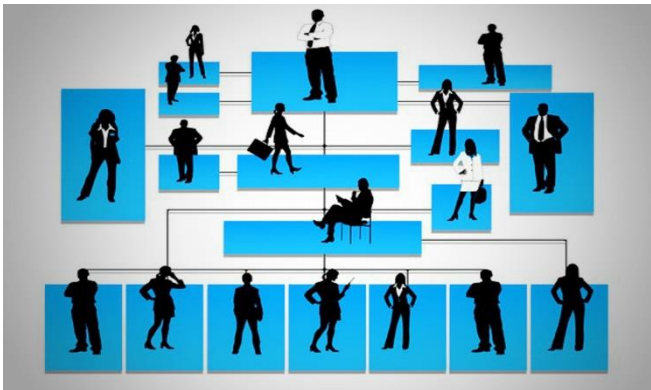


- **Operational Capability:** **capability** of an organization to provide a high-level service leading to an **operational objective** being reached (*for example Provide weather forecasts, etc.*); - **high-level objectives**





- **Operational Entity:** entity belonging to the real world (*organization, existing system, etc.*) whose role is to **interact with the system** being studied or **with its users** (*for example Crew, Ship, etc.*);





- **Operational Actor:** particular case of a (*human*) **non-decomposable operational entity** (*for example Pilot, etc.*);





- **Operational Activity:** process step carried out in order to **reach a precise objective** by an operational entity, which might need to use the future system in order to do so (*for example Detect a threat, Collect meteorological data, etc.*);



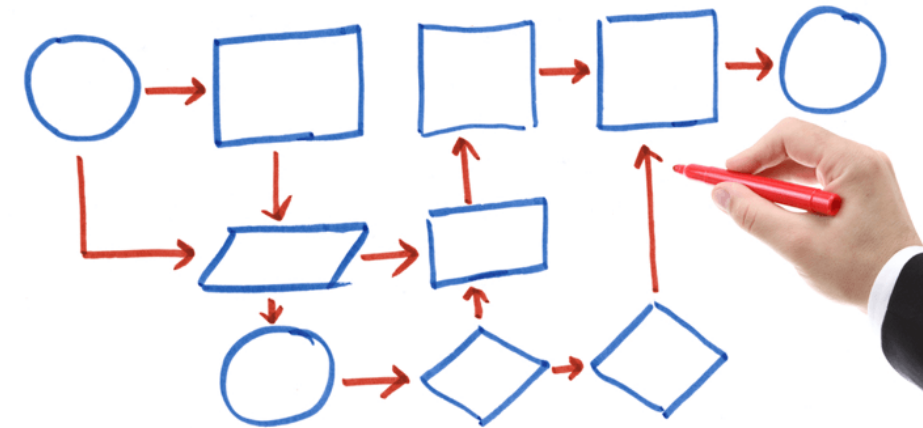


- **Operational Interaction:** exchange of information or of unidirectional matter **between operational activities** (for example meteorological data, etc.);



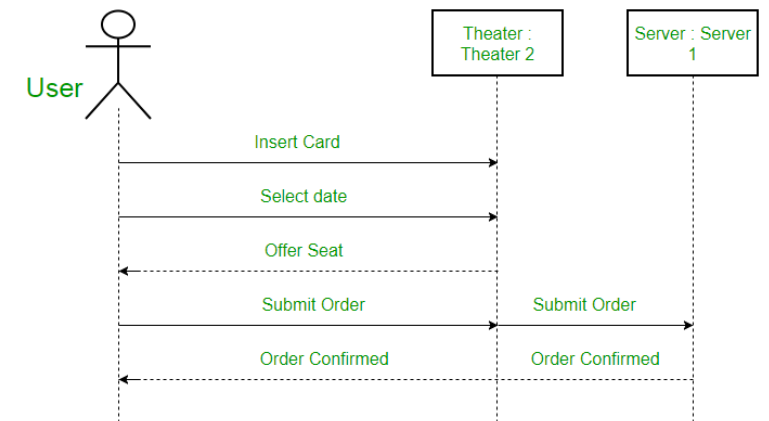


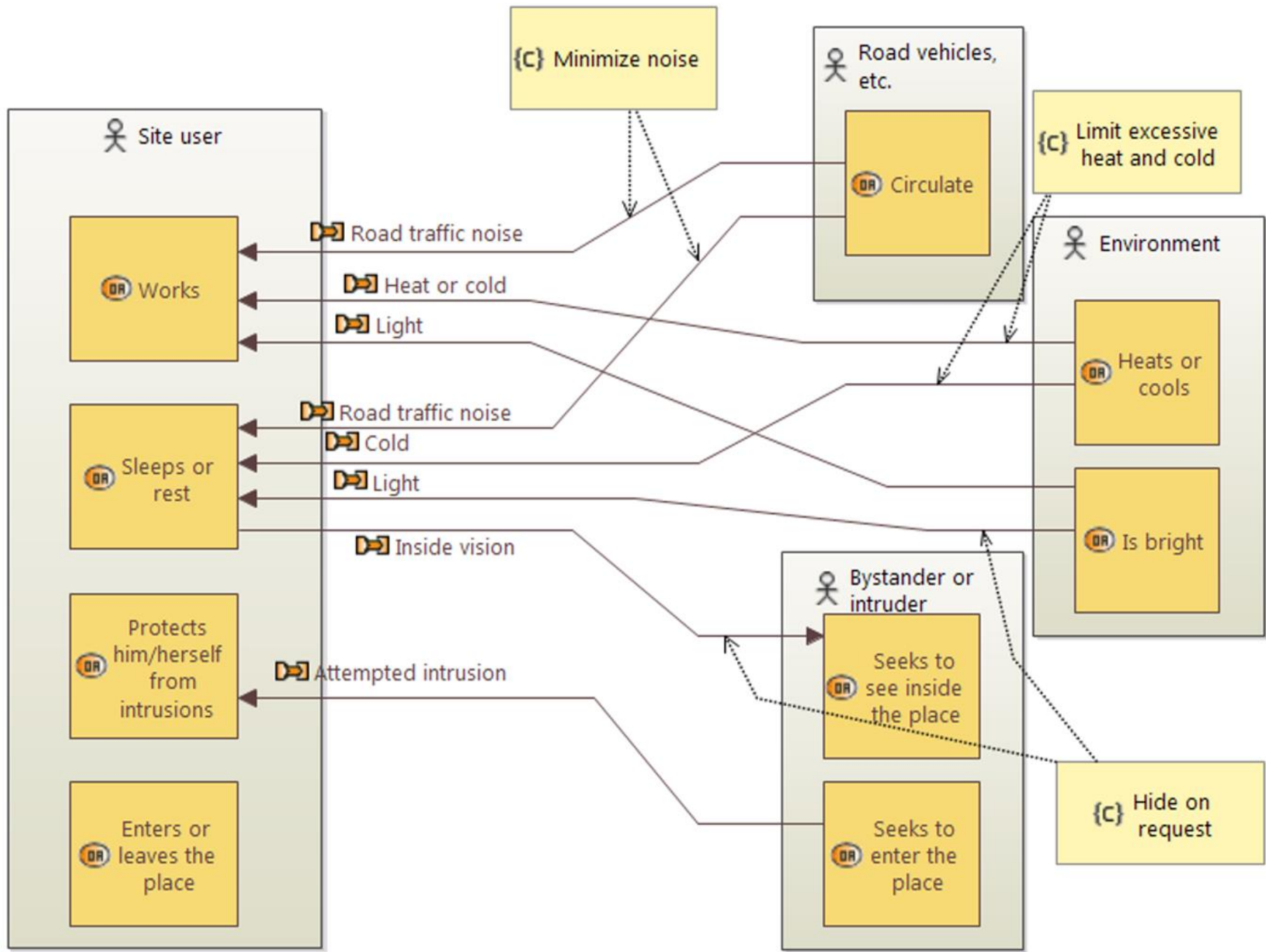
- **Operational Process:** **series** of **activities** and **interactions** that contribute toward an **operational capability**.





- **Operational Scenario:** scenario that **describes the behavior** of entities and and/or operational activities in the **context of an operational capability**. *It is commonly represented as a sequence diagram, with the vertical axis representing time.*







Diagrams



Operational Analysis

Define Stakeholders Needs

System
Analysis

▼ Define Operational Entities and Capabilities



[\[OEBD\] Create a new Operational Entity Breakdown diagram](#)



[\[OCB\] Create a new Operational Capabilities diagram](#)

▼ Define Operational Activities and describe Interactions



[\[OABD\] Create a new Operational Activity Breakdown diagram](#)



[\[OAIB\] Create a new Operational Activity Interaction diagram](#)



[\[OAS\] Create a new Operational Activity Scenario](#)

▼ Allocate Operational Activities to Operational Actors, Entities or Roles



[\[OAB\] Create a new Operational Architecture diagram](#)



[\[ORB\] Create a new Operational Role diagram](#)



[\[OES\] Create a new Operational Entity Scenario](#)

► Transverse Modeling



Identify the operational domain: who are the actors and entities, what are their purposes? The activities give a global view of the operational objectives of the business.

Detail the breakdown of operational activities, describe the interactions between entities, and model the processes.

The actors and operational entities are responsible for the execution of operational activities. Manage allocations and deduce means of communication between entities. Create scenarios to illustrate interactions between operational actors and entities

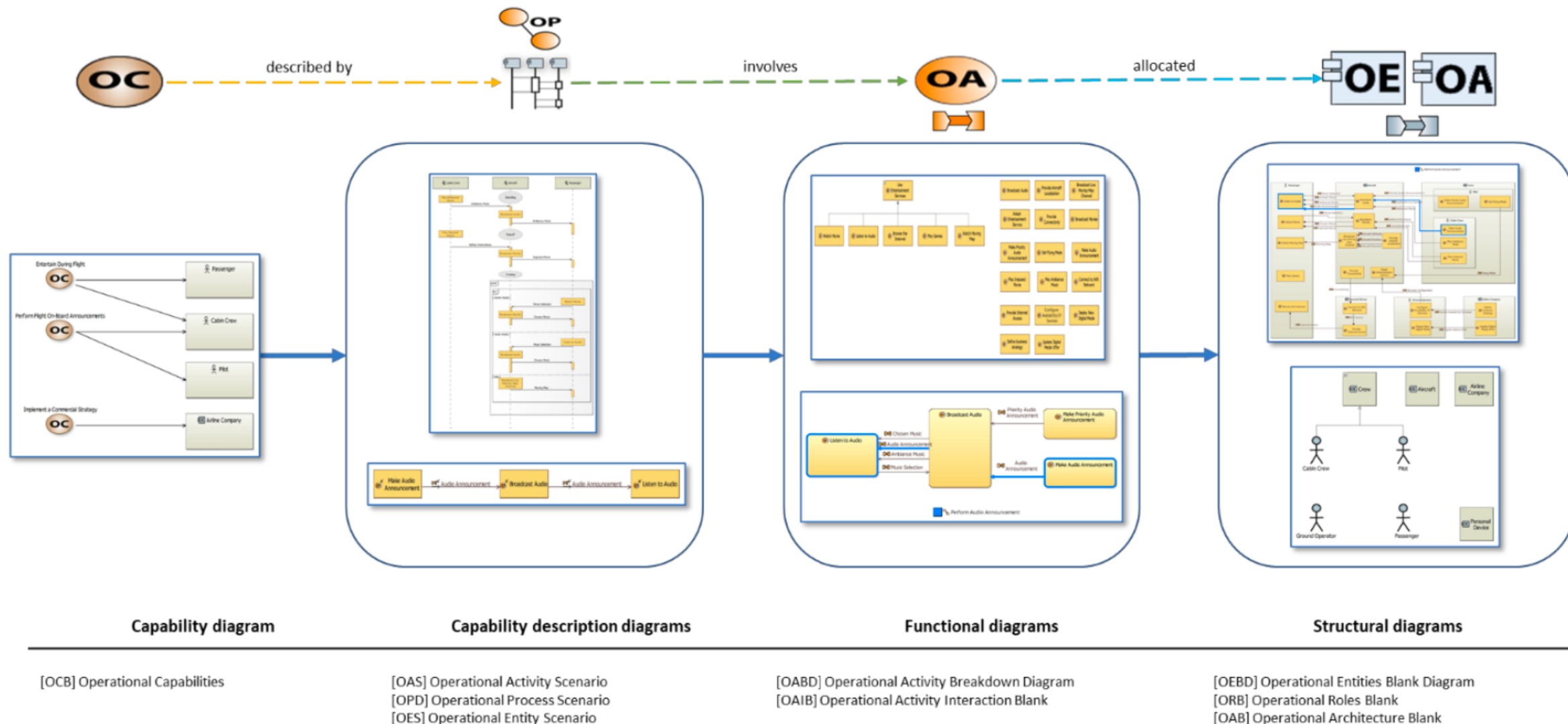


Figure 4.10: Operational Analysis model elements and diagrams traceability

<https://www.slideshare.net/HelderCastro3/mbse-with-arcadia-methodpdf-256664096>



Final Considerations



SOME THOUGHTS

- OPERATIONAL ANALYSIS ANSWERS:
 - *What the **users of the system** need to accomplish*
- There is ***NO SYSTEM*** IN the operational analysis.
- Focus in the problem and in the “as-is”.
- Map the **stakeholders’** interactions with the **subject domain**.



Atividades para a próxima aula

- Fazer a etapa de Análise de Contexto
- Apresentar o entendimento do problema na sua maneira (pode usar o método que achar interessante)
- Apresentar o modelo da análise operacional
 - Características mínimas: 3 stakeholders – um deles negativo, 2 capacidades desejadas, 1 diagrama de capacidades, 2 cenários que acontecem no sistema problema, 6 atividades distribuídas pelos stakeholders, 1 diagrama de fluxo funcional, 1 diagrama de arquitetura do problema, 2 processos – 1 deles relacionado com um cenário, 1 classe que indique o que é trafegado em 1a interação, 5 necessidades apontadas, 4 medidas de efetividade e 3 restrições.

